



**Annual Report** 2018



The background image shows a cafe interior. On the left, a wall is covered in a large, stylized mural of a hand holding a bunch of leaves. To the right, a counter with a coffee machine is visible. In the foreground, several metal stools are lined up. The entire image is overlaid with a semi-transparent pink filter.

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# About TaskForce

Established in 1973, TaskForce provides specialist support for Victorian young people, adults and families in need to overcome significant challenges.

Our core services focus on addressing social issues of addiction, unemployment, mental health and high risk taking behaviours. We are committed to supporting clients to transition back into 'mainstream' services and employment that will best enable them to reach their potential.

Most of those who access our services have long-term complex issues: all have experienced significant disadvantage or a crisis in their lives. Many have fallen through society's cracks and are placed in the 'too hard' basket.

Through services, such as counselling and various outreach programs, we work hand-in-hand with individuals, families and consortium partners to build stronger, healthier communities.

A not-for-profit charity, TaskForce receives funding through federal and state governments, local government tenders, philanthropic trusts, foundations and donations from our generous supporters.

# Vision

# Mission

# Values

**TaskForce:**  
Where hope finds help.

**Our Vision:**  
Giving life changing opportunities for those most in need.

**Our Mission:**  
Creating positive outcomes for people disengaged or living on the margins of the community.

How do you get a second chance when society often doesn't care about you in the first place?

TaskForce is committed to creating positive outcomes for people disengaged or living on the margins of the community. Whether they have been born into poverty and disadvantage, overwhelmed by a major crisis, trapped by addiction, mental health, circumstance or are simply seen by some as too difficult to deal with, it is our goal to help provide them with the life changing opportunity to meet their full potential, no matter how tough the circumstances. We never give up on giving people a chance to realise their true potential.

**Our Values:**  
Our values are the cornerstone of the TaskForce culture.

They reflect the behaviours that shape how we work with our clients, our partners and each other, thereby creating a culture that maximises the organisation's effectiveness and relevance.

**Client Centred:** We strive to support our clients and their extended networks to change their circumstances. We will collaborate so that our full range of services and supports are wrapped around them enabling each to reach their full potential.

**Innovation and Best Practice:** We will be cutting edge in all that we do, leading to evidence-based best practice within the sector. Our people will be passionate and motivated to make a difference.

**Thought Leadership:** We are committed to addressing the tough moral challenges faced, and sensitivities that abound in our sector, leading consequent debate and adapting as broader positions held by society evolve.

**Honesty and Integrity:** We do our utmost to communicate openly, honestly and respectfully. We collaborate and share accountability with colleagues and clients alike. We acknowledge that as we learn, mistakes may be made but that this learning will make us stronger.

**Trust, Respect and Self-care:** We collaborate to create a work environment built on trust and respect, where our people and consortium partners are supported and challenged to lead best practice. We recognise that responsibility for self-care is also a foundation to achieve excellence in the services we deliver.

# We Remember

Each year, TaskForce supports over 5,000 people who experience, or have a loved one experiencing problems with disengagement, drug and alcohol misuse, mental ill health, and family violence.

No-one chooses to be born into poverty and chaotic homes, to experience crime and victimisation, to have mental health issues or alcohol and drug dependence.

We respect that those who seek our help are people in need. They are someone's son or daughter, a devoted parent, best friend, a favourite uncle, a loving brother, a cherished sister.

**We never judge:** our promise is, and will always be, that we offer a safe place where hope will find help.

**Hope** for somewhere safe to live.

**Hope** for a job that provides financial security.

**Hope** to live each day with a sense of purpose and direction.

**Hope** to be surrounded by loving family and friends.

**Hope** for educational success.

**Hope** to overcome addiction.

Not all clients overcome the devastation of dependence and sadly, many lives are lost.

We acknowledge the loss and we offer our sympathies.

TaskForce pays tribute to the lives lost over the past year and sends its condolences to family, friends and loved ones.

# A Year in Review



140,000 hours of support  
provided by 80 staff  
across 17 locations



Clinical Services team  
counselled over 2,500 clients



Over 30 different  
community  
based programs



1 Youth Hub  
launched supporting  
600 young people



Across 18 Local  
Government Areas



Staff numbers  
increase by 32%



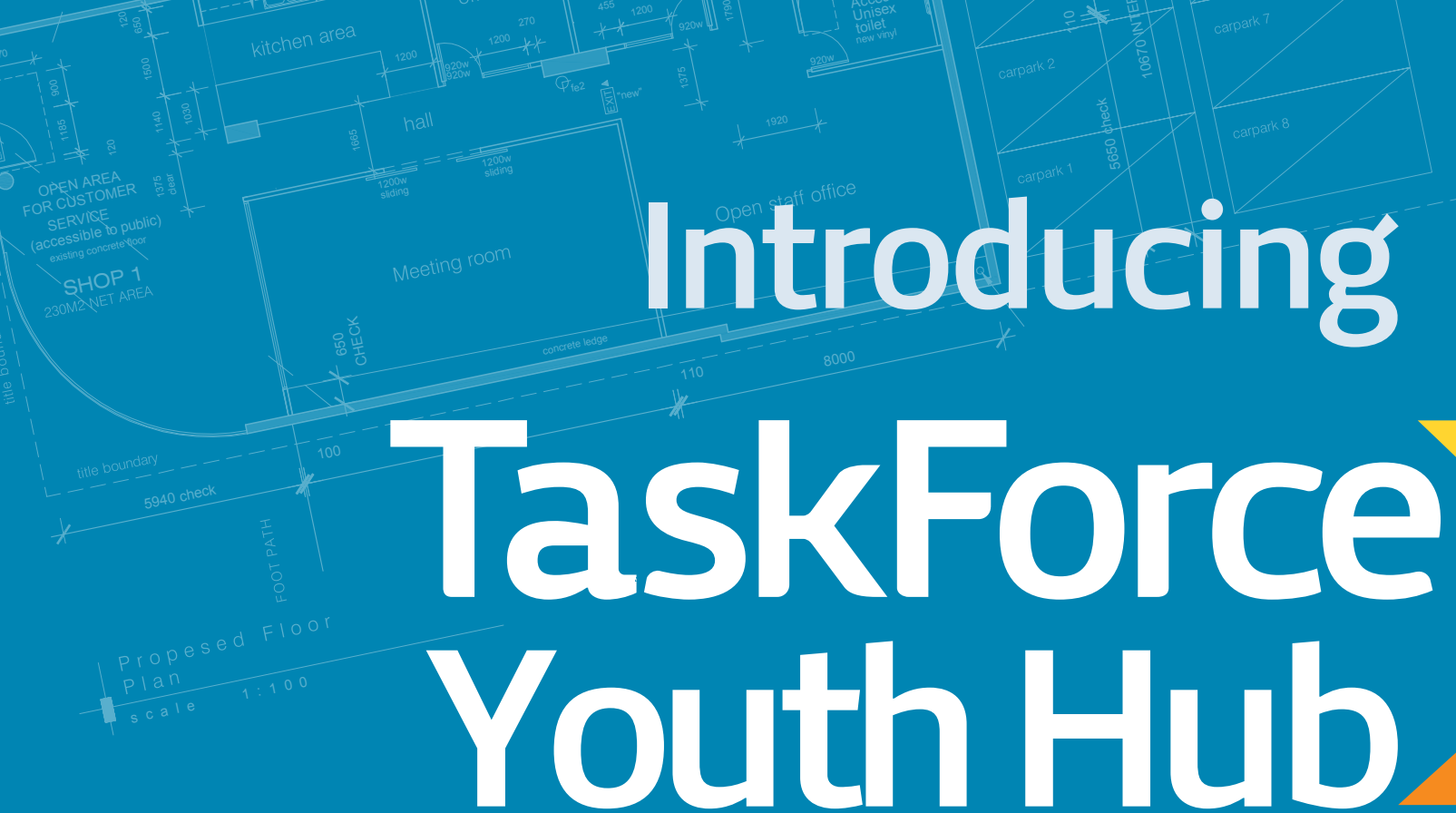
460 Christmas presents  
provided to children in need



Over 5,000 vulnerable  
people supported



98% of donations spent to  
support TaskForce's  
innovative Youth Hub



# Introducing TaskForce Youth Hub







The opening of the TaskForce Youth Hub in August 2018 was the culmination of one of the biggest projects in TaskForce's 45-year history. The Youth Hub is a new, purpose built service hub and gathering space where young people can meet in a relaxed, non-confrontational space and access connected, easy to understand services they can trust, no matter their needs. Located in Station Street, Moorabbin, around the corner from TaskForce's Bentleigh head office, the Hub is the result of the time and commitment of our Bayside youth alcohol and other drug (AOD) services team, our Executive team, and the TaskForce Board.

We know that the young people who access TaskForce services, particularly our youth AOD clients, frequently experience multiple and complex needs. Almost all our youth AOD clients have comorbid mental health issues, almost half are not in safe, stable or affordable housing, and roughly 80 per cent are or have been involved with the justice system. Because of these co-occurring complexities, and the frequent high level of needs, we found that clients were often bounced around between different services, eventually losing interest in seeking treatment or finding the process too hard.

The idea for the TaskForce Youth Hub emerged in November 2017, following discussion by our youth AOD team. They envisioned a youth friendly space that would provide a wrap-around service experience for the young person attending, where their needs could be addressed holistically.

Through the strategic vision of the TaskForce Executive and the generosity and support of the Board, we began to turn this vision into a reality in December 2017. Macrobuild helped us turn the blank slate of a site into a vibrant, functional and fun space, outfitted with everything workers and young people need.

The Youth Hub will be a place where a young person can come and get all the necessary information or assessments and the help they need in the one place, where they will become familiar with the staff that work there, and enjoy spending time there, increasing their likelihood of returning for further support in the future. It will be a place where they may be connected with whatever support they need – AOD, education, employment, mental health – whatever their needs.

The TaskForce Youth Hub was formally launched on 2 August 2018 by the Hon. Martin Foley MP, Minister for Housing, Disability and Ageing; Mental Health; Equality and Creative Industries. The event was a huge success, with over 120 representatives from our partner organisations, funders, and members of parliament, celebrating the success of TaskForce's youth services over the past 45 years.

Currently, our youth AOD, Transition to Work, Skills First Reconnect and JVEN programs, as well as our ACFE pre-accredited youth courses are based at the TaskForce Youth Hub. Outside of appointments, every weekday afternoon clients and visitors are able to drop in to the Hub to hang out,

play table tennis or video games, use iPads for work, study or fun, and access the support they need, with drop-in partners including housing support and family reunification workers.

The TaskForce Youth Hub now stands as a testament to the dedication of so many hard working staff across the entire organisation. It is also thanks to the support of many individuals and organisations that the Hub is such a success. In particular, we would like to thank:

- The Victorian Department of Health and Human Services
- Steven Bellamy and Miele
- John Colangeli and Coffee Machine Technologies
- Tony Speede and Studio Proper
- Tony Wheeler and Regent Sporting Goods
- Kingston City Council
- Westfield Local Hero Funding
- Tom Valenta
- Jacinta Hayes
- Tom Wiles

We look forward to supporting more young people in the year to come, providing all the services they need to flourish.

# President's Report



The 2017-18 year for TaskForce has been one of service expansion and the successful management of our growing organisation, as we continue to strive towards our mission of helping those most in need to meet their full potential.

After being on the TaskForce Board since 1999, I have now taken over as President from John Bower, who has retired from that position at the AGM. John has capably led the TaskForce Board since 2010, whilst also serving on relevant subcommittees, and has been instrumental in recruiting a significant number of skilled executives to our current Board. John continues to sit on the Board and we thank him for his expert leadership and continued hard work. We are fortunate to have such a dedicated team on our Board and I thank them all for their ongoing individual contributions. Sadly, we farewellled Kate Daddo, who is relocating overseas. We wish her well, and hope that she will re-join us on her return.

This year TaskForce has taken another big step, establishing a new Youth Hub in Station Street, Moorabbin. This was the vision of our CEO Ray Blessing and our Bayside youth team, and project managed by our Executive Manager, Operations, Natalie Siegel to its completion. This is a light, open space with work stations, a kitchen, counselling rooms, a multipurpose training room and a recreation area. The plan is for all TaskForce youth services in this region to be delivered from this one place as well as providing a supervised drop-in centre as a safe place for young people to congregate. We envisage that the potential of the Youth Hub will evolve over the next few years as we expand working partnerships with other services and continue the growth of TaskForce programs.

As a not-for-profit organisation, we are constantly facing challenges to keep up with changing social demands, managing our financial resources and maintaining best

practice in all our services. The Strategic Review we commissioned in 2016-2017 has been instrumental in keeping us on track to reach our goals and work within our Values and Mission Statement, by giving life changing opportunities to those in need.

TaskForce is very fortunate in being able to attract highly skilled and committed staff. This has been particularly evident in the past year which has seen many changes as we grow. From a staff base of 48 we now proudly have a team of 80. The demands on staff are high, but they are consistently enthusiastic, willing to embrace new ideas and to share skills and knowledge.

TaskForce is a growing charity delivering much needed services to our communities and we are grateful to our supporters and friends that we can continue to bring hope to those who need help. No matter how you provide your support, it is much appreciated. Together we make a difference, fostering community and providing life changing opportunities.

**Rosetta Isma**  
President

# CEO's Report



Disadvantage is complex, and can cloud all facets of a person's life. We know that in addition to alcohol and drug misuse issues, TaskForce clients experience mental ill-health, disengagement from education and employment, poverty, and intergenerational trauma. This is why it is so important that TaskForce, with the support of our funders, continues to expand our wrap-around supports for those most in need.

TaskForce has worked to deliver transformative services for adults and young people across Melbourne since 1973. This has been another positive year for TaskForce, with new and expanded services addressing the growing demand for alcohol and other drug support, youth engagement, employment and education programs, and family services.

In 2017-18, TaskForce has grown by 20% in income, staff numbers and clients served. This growth, primarily through federal and state government funding, has enabled TaskForce to employ 20 additional staff and support an extra 1,500 clients across our south east Melbourne catchment.

Following our strategic review in 2016, we have sought to refine and formalise a wrap-around service model, allowing us to help our clients manage and overcome multiple and

complex needs. This process moved forward in recent months as we opened the TaskForce Youth Hub at a new site in Station Street Moorabbin to ensure more effective and coordinated access for young clients. Significantly, this brings our youth services in the Bayside region together, pursuing our strategic vision of breaking the AOD cycle of disadvantage by offering evidence-based, complementary services.

The Youth Hub is an example of TaskForce's balanced and sustainable approach to expansion, whereby we fully fund new infrastructure from our savings and seek government support where available. TaskForce committed \$300,000 upfront to ensure speedy development of the site, and we are very appreciative to have received a \$100,000 grant from the Victorian State Government to support the project. This enables TaskForce to explore further options to grow infrastructure and services for young people across Melbourne's south east.

TaskForce continues to build its reputation with funders by delivering outcomes and developing in line with our strategic plan. Growth over the year past is related to:

- Additional funding for AOD services across the Bayside and Frankston/Mornington Peninsula regions
- New initiatives supporting family reunifications and an expansion in TaskForce family services
- Funding to coordinate the AOD sector response to family violence across the Bayside and Frankston/Mornington Peninsula regions
- Growth through our programs across Greater Dandenong, Casey and Cardinia, working with students and adults impacted by unemployment and substance misuse issues.

The year ahead will be one of consolidation for TaskForce as we implement strategies linked to current programs and build opportunities at our new Youth Hub. We are expanding our quality accreditation to include Rainbow Tick as we seek to expand our capacity and skills to work with the diversity of our communities. We will continue to invest in staff and infrastructure to build effectiveness for our growing organisation, enabling all our clients to benefit from life changing opportunities to achieve their full potential.

TaskForce gratefully acknowledges the generous support we receive from the Victorian and Federal Governments, Friends of TaskForce, philanthropic trusts and foundations. Without such assistance we could not provide the services we do.

In particular, I would like to thank:

- The Hon. Martin Foley MP and Nick Staikos MP
- Victorian Department of Health and Human Services (DHHS) staff Ross Broad, Elzbieta Zorska, Trudy Parker, Paul Maher and Anna Keato
- South Eastern Melbourne Primary Health Network (SEMPHN) staff Elizabeth Deveny and Cam Battaglia
- Victorian Department of Justice and Regulation (DJR) staff Gabrielle Levine, and Beverley Garratt
- Adult, Community and Further Education (ACFE) Board staff Robyn Downie and Val MacGregor
- Jeremy Brewer from the Victorian Department of Education and Training (DET)
- JobsVictoria staff Alex Traynor and Yossi Goldfarb
- TaskForce's skilled Executive team: Danny Alcock, Mike Davis, Kate Forer, Anna Murru, David Paton, Natalie Siegel and Gayle Stapleton
- The dedicated TaskForce Board, led by Rosetta Isma, which ensures effective governance and terrific support for the CEO and Executive team

We have made a tremendous contribution to the lives of many of Victoria's most vulnerable and marginalised people – we should be proud of the year we have had and the services we have provided. The year ahead will no doubt see us continuing to support those in need to live healthy, safe, and fulfilling lives.

**Ray Blessing**  
Chief Executive Officer



# Dylan's Story

At 17, Dylan\* had a severe problem with drug misuse, compounded by undiagnosed mental health issues. Dylan was in crisis. But in 2016, he was connected with a TaskForce youth worker, and with their help, things started to change.

TaskForce linked him in with a psychiatrist, and after a stay at a residential rehabilitation centre, worked with him towards recovery. Dylan was supported with strategies to minimise harm caused by his drug use, reduce his drug cravings and stay connected with the community, and he was able to start turning his life around.

But Dylan still didn't have a job. So he was introduced to our Transition to Work team, and they began to work on his dream of getting in to the construction industry. Dylan successfully completed TaskForce's work readiness course, learning the vital skills to support finding and keeping employment. Dylan's Transition worker helped him set up an ABN, and he was almost immediately connected into a firm as a concrete labourer.

Six months later, his new employers are impressed with his work, and plan to keep him on for a long time to come. Dylan remains free from drug harms and happily employed, and has the supports he needs to live a fulfilling life.

\*Not his real name



*The image is used for visual purposes only,  
and the person is not related to the case study.*



# AOD Services Report

TaskForce alcohol and other drug services transform the lives of young people and adults throughout Melbourne's south east, from South Melbourne through to Sorrento, and across to Pakenham. We work to support people in need and minimise harm for our clients, their families and the community.

We are very fortunate to have excellent support and funding from the State Government through the DHHS. This support has grown significantly over the past three years. TaskForce also receives significant funding from the Federal Government through SEMPHN.

Our youth and adult AOD teams continue to excel in achieving contract targets, and their client-focused approach facilitates significant opportunities for real change in clients' lives.

TaskForce staff continue to ensure we provide the best possible care to all our AOD clients. This year we have made great strides in pursuing our strategic plan and building our wrap-around service model through cross-sector collaboration in the mental health and family violence space. TaskForce clinical staff have also upskilled in providing AOD treatment through a trauma-informed lens.

In its second year, our Alcohol and Drug Liaison Outreach Worker (ADLOW) program, funded by SEMPHN, delivers excellent results. In 2017-18, ADLOWs employed by TaskForce, YSAS and Alfred Health have supported 200 people to transition from emergency departments and health services to community AOD treatment to meet their ongoing need.

KickStart – an evidence-based group program for offenders funded by the DHHS – has been an exciting and successful addition to our programs in the south east, producing real results for group participants. We are focused on building on this success to deliver additional KickStart groups in 2018-19 to assist Corrections Victoria and forensic clients with an evidence-based program for positive change.

TaskForce has also achieved significant results through our delivery of the Pivot youth crime prevention program, funded by the DJR. Working with young people in the cities of Greater Dandenong and Casey, we support frequent youth offenders to decrease criminogenic risk factors, engage in education or employment, and increase community and family

connectedness, transforming their attitudes towards crime and its consequences.

2017-2018 also saw the conclusion of TaskForce's YouRPath (Youth Referral Pathways) program, which was funded by the Frankston Mornington Peninsula Primary Care Partnership, providing intensive case management and delivering significant outcomes for young people in Frankston, particularly those involved with the criminal justice system.

TaskForce family AOD services continue to expand, allowing us to support more women, children and families throughout Melbourne's south east. Our SEMPHN-funded Breaking the Barriers program, which delivers assertive outreach and case management to women experiencing AOD misuse and their children, now employs two full-time clinicians, helping 67 complex clients stay safe, healthy, and connected this year.

In addition, TaskForce have successfully implemented the DHHS' new Family Reunification Order Initiative for parents involved with Child Protection. Since February, provision of AOD treatment to this vulnerable cohort has helped 28 families stay together.

Our Engaging Families partnership with Windermere has also continued to do ground breaking work in the City of Casey, working at the intersection of family violence, mental health, and AOD misuse. Currently funded by the Australian Government Department of Social Services, we hope to expand this program in the next year to support more families to live fulfilling lives free from harm.

Our expertise in supporting women victim/survivors of family violence who also experience AOD misuse harms was recognised and expanded through our implementation of the DHHS' Specialist Family Violence Advisor program. The advisor will build the capacity of the AOD sector across Bayside/ Peninsula to best support victim/survivors and work with perpetrators of family violence.

We have expanded our collaboration with Family Life in working with male family violence perpetrators experiencing AOD misuse issues. Our Men's Behaviour Change program works to keep men visible and end their use of violence while reducing AOD harms.

This year, TaskForce has embraced new opportunities to provide capacity building training to build state-wide responsiveness to AOD issues. We have worked with Corrections Victoria to deliver 'Introduction to AOD' training to Community Correctional Services case managers in Victoria to build their AOD skills and knowledge. Based on our success, this will be delivered to all new Community Correctional Services workers.

We have also worked with Justice Health to deliver training to foster collaboration between government and community agencies. Additionally, a number of external stakeholders, including Centrelink, community services and local councils have received AOD training to help them better support those in need.

Further to these initiatives TaskForce psychologists have developed and run online webinars for allied health professionals around managing AOD issues during treatment. Feedback has been highly encouraging, and we will work to build our capacity training in the next year.

We are proud of the achievements of all our staff who give so much of their expertise and themselves to the people who access our services. Next year promises to be one of further growth, improving the wellbeing and lives of clients and the community. We look forward to the expansion of TaskForce family services, the implementation of further wrap-around service components for youth and adult clients, and the ongoing delivery of transformative services for those experiencing AOD misuse harms.

# Annie's Story

Annie\* stopped coming to school this year. A chaotic home life and a severe anxiety disorder made it hard to keep up, and her school couldn't offer the support she needed. Occasional absences became more and more frequent as Annie found her mental health deteriorating. She felt all alone, and overwhelmed by life.

When Annie was 15, her school referred her to TaskForce's Navigator program, and things started to turn around. Reaching out when and where she needed help, her worker became a reassuring presence in her life, breaking down the barriers to her engagement in school and everyday life one by one.

With the Navigator program's help, Annie was able to start rebuilding her confidence and skills to start attending school again, and had support to go to GP and mental health counselling appointments. Her worker helped her to think about her goals and future plans, and the ways that she might achieve these. With the worker's help, Annie's family, her school and her community were able to come together based around her needs, and Annie was able to reconnect with education knowing that this time she had support. Now Annie is on track to successfully complete Year 10, with a bright future ahead of her.

\*Not her real name



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and the person is not related to the case study.*



# Transitions Report

Youth unemployment in Australia has been described as a “hidden scourge” – at 12.5 per cent it is more than twice the national unemployment rate of 5.4 per cent, with almost one in five of these young people unemployed for a year or more. This emphasises the importance of TaskForce education and transition programs in addressing this significant social issue.

Our Transition to Work staff, as part of TaskForce’s Youth Start Consortium with Inner Melbourne Vet Cluster and Jesuit Social Services, have achieved their annual targets for the second year in a row. Transition to Work, funded by the Australian Government Department of Jobs and Small Business, provides intensive support for young people aged 15-21, helping young people find and keep fulfilling employment. The outcomes do not just reflect our performance against the expectations of our contract: more importantly they reflect the 76 young people whose future prospects have improved because of the guidance and support they have received in Youth Start.

Building on this success, we have relaunched our Jobs Victoria Employment Network (JVEN) program, Back2Work, funded by the Victorian Department of Economic Development, Jobs, Transport and Resources. We look forward to expanding this program in 2018-19.

The Navigator Team continues to be a leader across Greater Dandenong, Casey and Cardinia in facilitating a client-centred and directed way of linking at risk young people aged 12-17 back into the education system so they can complete their educational journey and enjoy the positive outcomes of their education achievements. Funded by the Victorian DET, the consortium led by the South East Local Learning and Employment Network, with YSAS and South East Community Links, has been highly successful this year. TaskForce delivered positive outcomes for 101 clients this year, and our contract has recently expanded with additional funding from the Victorian Government.

Our new Skills First Reconnect contract, also funded by the DET, is currently working with over 25 clients, providing them with the wraparound support they need to complete an accredited education program. The program embraces flexibility and collaboration, working out of the TaskForce Youth Hub, Cardinia Youth Services, Headspace and Youth Justice to deliver better supports to clients.

TaskForce also launched its new DET funded BREAKTHROUGH program this year, working in partnership with schools in Casey and Cardinia to ensure that students who might be disengaging are supported to remain healthy, safe and connected with education.

Thanks to funding from the ACFE Board, TaskForce has offered a number of courses to build the skills and improve the education and employment outcomes of community members. These courses include ‘Introduction to Hospitality and Barista’ and ‘Work Readiness’ courses for both youth and adult cohorts, as well as art and computer courses. In 2018 we have refreshed and redesigned our education courses, offering more linkages to further education and employment pathways, and introducing programs specifically tailored towards young people to maximise their engagement.

TaskForce also successfully completed a Registered Training Organisation (RTO) audit in 2017-18, paving the way for another five years as an accredited RTO.

In addition to our courses, we have also been involved in two ACFE Board funded projects which aim to increase the participation of vulnerable cohorts of learners. In 2018 we successfully completed our ‘From Clients to Learners’ project, which focused on the how Learn Local Organisations might best support young people with high needs to engage in and complete training. We have also commenced a new project which, with support from other Learn Locals and family violence services, seeks to support women victim/survivors of family violence who are unemployed or underemployed to develop skills and re-enter the workplace.

This year we have also worked to continue building partnerships with organisations supporting people from culturally and linguistically diverse backgrounds. Carers Coffee – a new initiative with Carers of Africa – sees TaskForce supporting Corrections Victoria clients in Dandenong through barista and hospitality training and work experience in a mobile coffee cart based outside the Dandenong Magistrates’ Court. We look forward to building up this and other programs with Carers of Africa in 2018-19.

Finally, our AOD education programs remain fundamental in preventing harms across the community. Our Alcohol Wellbeing and Risk Education (AWARE) program, funded by the South Eastern Melbourne Primary Health Network, has been delivered to well over 1,000 young people in 2017-18. AWARE aims to reduce risky youth alcohol use, focusing on harm minimisation and assisting young people to develop a sophisticated understanding of the social context of drinking and awareness of social acceptability and norms.

This has been complemented by our new Peer Leadership Programs, funded by the Alcohol and Drug Foundation and the Victorian Department of Health and Human Services, wherein young people identified by their schools as positive role models, change-makers, or influential within their communities are invited to a forum where TaskForce and partnering youth services present on AOD harm reduction topics. These young people then formulate a project, which they develop and present in their school to spread these messages to the whole school and the wider community.

The next year brings the opportunity for expansion of our AOD education programs, the addition of new cohorts into the Navigator program, new and improved education courses, and the expansion of our Mental Health First Aid training program to support organisations and community members to assist people experiencing mental health issues. TaskForce will continue to pursue fulfilling and sustainable education and employment outcomes for all our clients.

# Michael's Story

When TaskForce reached out to Michael\*, his life was in crisis. At just 19, Michael was forced to leave his family home in country Victoria. He was able to live with family in Melbourne, until he was made homeless by family violence. With learning difficulties, a history of heavy alcohol misuse, and no identification to apply for Centrelink support, things were grim for Michael.

With TaskForce's support, however, Michael was able to turn his life around. Meeting him intensively, supporting him for up to eight hours a day in times of crisis and speaking to him daily, our youth worker was able to help Michael start breaking down barriers.

Michael was able to access housing and Centrelink supports. With the support of our youth worker he completed a diversion order, keeping him out of the justice system. With housing arranged and his order completed, Michael was able to start looking for work. Most importantly, he was supported to reconnect with his family, and return to the family home. Now Michael is living back in country Victoria, and in stable employment. He volunteers in the community to give back, and still calls regularly to let us know he's doing OK.

\*Not his real name



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Where  
hope  
finds help

# TaskForce Board of Directors



**Rosetta Isma** President  
(Board Member: 1998 – current)



**Chester Allan** Vice President  
(Board Member: 2012 – current)



**Bill Reynolds** Treasurer  
(Board Member: 2016 – current)



**John Bower** Board Member  
(Board Member: 2008 – current)



**Deborah Dobbie** Board Member  
(Board Member: 2008 – current)



**Trevor Williams** Board Member  
(Board Member: 2013 – current)



**Hyacinth Hancock** Board Member  
(Board Member: 2013 – current)



**Carrick McLellan** Board Member  
(Board Member: 2013 – current)



**Kate Daddo** Board Member  
(Board Member: 2016 – 2018)



# TaskForce Executive Team



From left: Natalie Siegel, Kate Forer, Ray Blessing, Danny Alcock, Anna Murru, David Paton, Mike Davis and Gayle Stapleton

# Chief Financial Officer's Report



With income exceeding \$5 million for the first time ever in 2016-17, TaskForce continued its growth in 2017-18, with income reaching \$7.9 million - an increase of over 33% on the previous year. TaskForce's continued growth is reflective of the standing in which our organisation is held in the community services sector.

In 2017-18 TaskForce experienced growth across all sectors in which we operate, but particularly in the AOD sector where new programs and partnerships, initiated in 2016-17, were embedded and expanded. In the South-East, the SECADA program, a partnership with Windana, Odyssey House, Monash Health & YSAS and based in Dandenong, Pakenham and Cranbourne, continued to grow and new programs such as KickStart, the Pivot Crime Prevention project and Choices were successfully introduced and will continue into 2018-19. Similarly, our relationship with Anglicare Victoria & Windermere continues to grow with the Communities for Children Cardinia program being extended until 2019.

The Bayside AOD partnership with Windana and Central Bayside Community Health Service has continued to strengthen and has benefitted from increased funding for clients engaged in treatment who are at higher risk of overdose. Our longstanding Breaking the Barriers outreach program (for mothers with AOD dependencies) also benefitted from an increase in funding from SEMPHN.

Introduced last year, with funding by the South East Melbourne Primary Healthcare Network, the ADLOW program, a partnership with Alfred Health and YSAS, has been very successful and has had funding extended through to July 2019. This program aims to support AOD clients exiting primary healthcare into further AOD treatment.

In the employment sector the Transition to Work and Navigator programs continue to operate successfully and continue in to 2019.

Without doubt though, the main focus in the latter half of the financial year has been the development of the TaskForce Youth Hub in Moorabbin. We are anticipating that the Youth Hub will help drive further growth for the Agency and we are thankful to the number of donors, both individual and organisational, who have assisted in its implementation.

The key challenge for any organisation experiencing rapid growth is, of course, limiting expenditure in line with income. At TaskForce we have managed to achieve this, thus far, and whilst expenses have increased significantly, they have done so in line with income. Staffing costs remain our

major expense and exceeded \$4.5 million, whilst payments to our consortium partners increased to \$2.36 million, reflective of the growth of consortium based alliances. Staff development continues to be a key priority for TaskForce, as the organisation understands the challenging and demanding environment in which we work and the increasing need for a skilled and knowledgeable workforce. The staffing costs include investment in training and development programs to ensure staff have the skills and competency needed to deliver the best possible services.

The operating surplus for 2017-18 is a modest \$29,314, an increase on 2016-17 (\$18,906) and in keeping with our status as a not-for-profit. TaskForce's goals are to provide life changing opportunities for those most in need: we aim to make a small surplus each financial year primarily to secure long-term security. Income growth is not reflected in an increased 'bottom line' but rather in an enhanced community presence. Having said that, once again TaskForce has finished the year with a surplus from ordinary activities, the eighth consecutive year this has been the case.

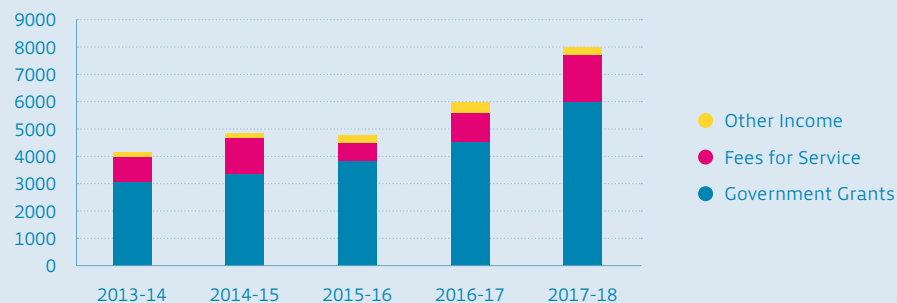
The TaskForce balance sheet remains healthy, with the organisation free from any long-term debt. Total equity is now in excess of \$2.8 million and we expect continued growth in 2018-19. It is worth recognising though, that perhaps TaskForce's most valuable asset remains "off-balance sheet" - the staff who represent the Agency on a daily basis. Their commitment to both the Agency and, particularly, to their clients, is the reason TaskForce continues to grow successfully. To that end, I would like to thank the Finance team - Sue Moore & Denise Lau - for their diligence, perseverance and commitment over the past few years - a period which has seen TaskForce more than double in size and with it, a considerable increase in workload from a finance perspective.

A handwritten signature in white ink, appearing to read 'David Paton'.

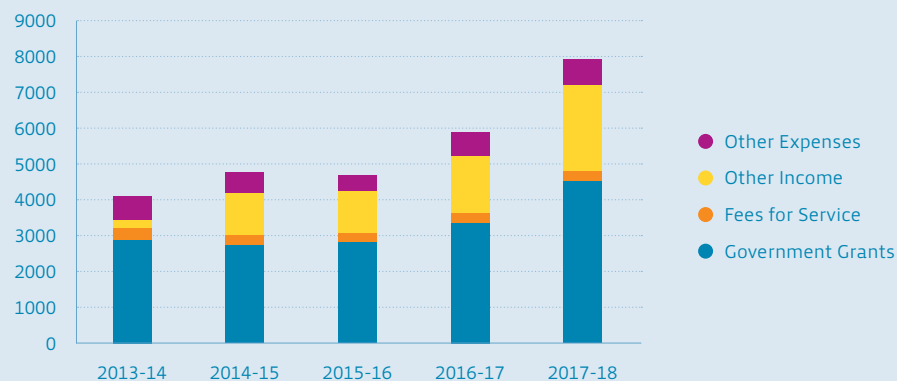
**David Paton**  
Chief Financial Officer



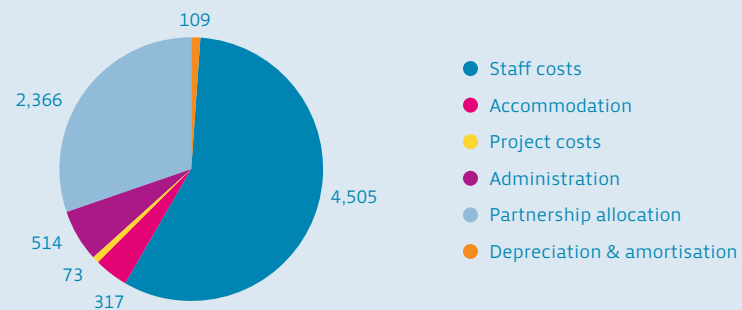
## Five Year Income Chart



## Five Year Expenses Chart



## 2017-18 Expenses \$000's



## TASKFORCE COMMUNITY AGENCY INC

### Financial Report for the Year Ended 30 June 2018

#### COMMITTEE'S REPORT

Your committee members submit the financial report of Taskforce Community Agency for the financial year ended 30 June 2018.

#### Committee Members

The names of committee members throughout the year and at the date of this report are:

Rosetta Isma (President)	Chester Allan (Vice President)
Bill Reynolds (Treasurer)	John Bower
Kate Daddo	Deborah Dobbin
Hysenth Hancock	Carrick McLellan
Trevor Williams	

#### Principal Activities

The principal activities of the Agency during the financial year were to give life changing opportunities to those most in need.

#### Significant Changes

No significant change in the nature of these activities occurred during the year.

#### Operating Result

The operating surplus for the 2018 financial year amounted to \$ 29,314. In addition, the investment income amounted to \$112,852.

Signed in accordance with a resolution of the members of the committee

[Rosetta Isma]

[William Reynolds]

Dated this 26/9/18

The accompanying notes form part of these financial statements

# Statement of Financial Performance

For the year ended 30 June 2018

	Note	2018	2017
<b>INCOME</b>			
<b>Core Funding</b>			
Government grants - State		4,655,417	3,461,966
Government grants - Commonwealth		1,334,696	1,047,063
Government grants - Work for the Dole		-	17,311
<b>Fees for Service</b>			
ACSO Coats		315,603	457,106
Non government organisations		1,145,753	401,617
Local government		6,671	70,569
Seminars, training and workshops		214,257	159,082
<b>Other Income</b>			
Donations		26,789	22,300
Charitable foundations		136,614	204,026
Rent received		70,631	55,487
Profit on sale of assets		-	-
Sundry		6,468	18,068
<b>TOTAL INCOME</b>		<b>7,912,898</b>	<b>5,914,593</b>
<b>LESS EXPENDITURE</b>			
Staff costs		4,505,213	3,352,200
Accommodation		315,670	281,666
Project costs		73,489	88,555
Administration		514,013	450,694
Partnership allocation		2,365,811	1,588,021
Depreciation & amortisation		109,388	134,550
<b>TOTAL EXPENDITURE</b>		<b>7,883,584</b>	<b>5,895,686</b>
<b>SURPLUS (DEFICIT) FROM ORDINARY ACTIVITIES</b>		<b>29,314</b>	<b>18,906</b>
Investment income	6	112,052	80,053
<b>TOTAL COMPREHENSIVE INCOME FOR THE YEAR</b>		<b>141,366</b>	<b>98,960</b>
Add accumulated surplus 1 July 2017		1,666,159	1,567,200
Add revaluation reserve Moorabbin building		1,071,871	1,071,871
<b>CAPITAL AT END OF FINANCIAL YEAR</b>		<b>2,879,397</b>	<b>2,738,031</b>

# Statement of Financial Position

As at 30 June 2018

	Note	2018	2017
<b>CURRENT ASSETS</b>			
Cash assets		629,043	545,119
Receivables		221,009	394,707
Investments at market value		940,263	837,949
Prepaid expenses	2	40,699	39,001
<b>TOTAL CURRENT ASSETS</b>		<b>1,831,014</b>	<b>1,816,776</b>
<b>NON-CURRENT ASSETS</b>			
Property plant & equipment	3		
Equipment & motor vehicles at cost		416,814	307,743
Land & buildings and improvement		2,494,193	2,177,114
Total non-current assets		2,911,007	2,484,857
Less provision for depreciation & amortisation		(421,111)	(311,722)
<b>TOTAL NON-CURRENT ASSETS</b>		<b>2,489,896</b>	<b>2,173,134</b>
<b>TOTAL ASSETS</b>		<b>4,320,910</b>	<b>3,989,910</b>
<b>CURRENT LIABILITIES</b>			
Creditors	4	395,998	280,631
Provision for employee entitlements		349,189	260,048
Grants in advance	5	696,325	711,201
<b>TOTAL CURRENT LIABILITIES</b>		<b>1,441,513</b>	<b>1,251,880</b>
<b>TOTAL LIABILITIES</b>		<b>1,441,513</b>	<b>1,251,880</b>
<b>NET ASSETS</b>		<b>2,879,397</b>	<b>2,738,031</b>
<b>TOTAL EQUITY</b>		<b>2,879,397</b>	<b>2,738,031</b>

# Statement of Cash Flows

For the year ended 30 June 2018

	Note	2018	2017
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>			
Receipts from government grants & donations	9	6,305,716	4,983,446
Receipts from customers		1,764,308	1,084,329
Payments to suppliers		(3,640,061)	(2,801,803)
Payments for salaries		(3,929,625)	(2,951,158)
<b>NET CASH PROVIDED BY OPERATING ACTIVITIES</b>	8	<b>500,338</b>	<b>314,814</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>			
Proceeds from sale of assets		-	-
Purchase of motor vehicles		(65,582)	(31,391)
Purchase of fixed assets		(360,568)	(172,170)
Proceeds from investments	6	9,738	11,913
<b>NET CASH USED IN INVESTING ACTIVITIES</b>		<b>(416,412)</b>	<b>(191,648)</b>
Net increase / (decrease) in cash held		83,925	123,166
Cash at beginning of the financial year		545,119	421,953
<b>CASH AT END OF THE FINANCIAL YEAR</b>	7	<b>629,044</b>	<b>545,119</b>

# Notes To & Forming Part of the Accounts

For the year ended 30 June 2018

## Note 1: Statement of Significant Accounting Policies

These financial statements are a general purpose financial report. The Board has determined that the Agency is not a reporting entity as defined in Statement of Accounting Concepts 1 'Definition of the Reporting Entity' and therefore, as there is no requirement to apply accounting standards in the preparation and presentation of this report, they have been adopted only to the extent shown in this note. The report has been prepared in accordance with the requirements of the Associations Incorporation Reform Act 2012 (Vic). The statements are prepared on an accruals basis, whereby items are brought to account as revenue earned or expenses incurred, from the records of the Agency. The following Australian accounting standards have been applied:

AASB101	Presentation of Financial Statement
AASB107	Statement of Cash Flows
AASB1031	Materiality
AASB108	Accounting Policies, Changes in Accounting Estimates and Events
AASB1048	Interpretation of Standards
AASB1054	Australian Additional Disclosures

**(a) Income Tax** The Agency is endorsed as an income tax exempt charitable entity under Subdivision 50-B of the Income Tax Assessment Act 1997 so no provision for income tax has been raised.

**(b) Property, Plant and Equipment** The purchase amount of all property, plant and equipment is depreciated over the useful lives of the assets to the Agency, commencing from the time the asset is held ready for use. Leasehold Improvements are amortised over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements. Refer (d) below for assets purchased with capital grants. Land & Buildings are not depreciated but undergo revaluation on a periodical basis. The carrying amount of fixed assets is reviewed annually by the Committee of Management to ensure it is not in excess of the recoverable amount of those assets. The recoverable amount is assessed on the basis of expected cash flows which will be received from the assets employment and subsequent disposal. The expected net cash flows have not been discounted to their present values in determining the recoverable amounts.

**(c) Employee Entitlements** Employee entitlements are calculated and accrued based on the Agency's liability in accordance with obligations calculated under current requirements. Long service leave is accrued for employees based on the likelihood of reaching entitlement. 100% of the entitlement is accrued for all employees with seven or more years service.

**(d) Grants** Some assets are purchased from funds received as grants and/or donations. When the asset is purchased, the relating grant and/or donation is recorded as income and the asset is fully depreciated in the year of purchase. The Committee of Management of TaskForce consider this non compliance with accepted accounting standards as appropriate for the organisation.

**(e) Provisions** Provisions are recognised when the Agency has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions are measured at the best estimate of the amounts required to settle the obligation at the end of the reporting period.

**(f) Cash on Hand** Cash on hand includes cash on hand, deposits held at call with banks, and other short-term highly liquid investments with original maturities of three months or less.

**(g) Accounts Receivable and Other Debtors** Accounts receivable and other debtors include amounts due from members as well as amounts receivable from donors. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets. All other receivables are classified as non-current assets.

**(h) Revenue and Other Income** Revenue is measured at the fair value of the consideration received or receivable after taking into account any trade discounts and volume rebates allowed. For this purpose, deferred consideration is not discounted to present values when recognising revenue.

Interest revenue is recognised using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument. Dividend revenue is recognised when the right to receive a dividend has been established. Grant and donation income is recognised when the entity

obtains control over the funds, which is generally at the time of receipt. If conditions are attached to the grant that must be satisfied before the Agency is eligible to receive the contribution, recognition of the grant as revenue will be deferred until those conditions are satisfied.

All revenue is stated net of the amount of goods and services tax.

**(i) Leases** Leases of PPE, where substantially all the risks and benefits incidental to the ownership of the asset (but not the legal ownership) are transferred to the Agency are classified as finance leases.

Finance leases are capitalised by recording an asset and a liability at the lower of the amounts equal to the fair value of the leased property or the present value of the minimum lease payments, including any guaranteed residual values. Lease payments are allocated between the reduction of the lease liability and the lease interest expense for that period.

Leased assets are depreciated on a straight-line basis over the shorter of their estimated useful lives or the lease term. Lease payments for operating leases, where substantially all the risks and benefits remain with the lessor, are charged as expenses in the periods in which they are incurred.

**(j) Goods and Services Tax (GST)** Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the assets and liabilities statement.

**(k) Financial Assets** Investments in financial assets are initially recognised at cost, which includes transaction costs, and are subsequently measured at fair value, which is equivalent to their market bid price at the end of the reporting period.

**(l) Accounts Payable** and Other Payables Accounts payable and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the Agency during the reporting period that remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

# Notes To & Forming Part of the Accounts

For the year ended 30 June 2018

## Note 2: Prepaid Expenses

	2018	2017
Rent	15,768	15,985
Other	24,931	23,016
	<b>40,699</b>	<b>39,001</b>

## Note 3: Property, Plant and Equipment

Equipment at cost	200,149	156,659
Less accumulated depreciation	(117,429)	(90,136)
	<b>82,720</b>	<b>66,523</b>
Land & buildings at 421 South Road, Bentleigh at revaluation value	1,400,000	1,400,000
Land & buildings at 423 South Road, Bentleigh at cost	514,667	514,667
Less accumulated depreciation		
	<b>1,914,667</b>	<b>1,914,667</b>
Motor vehicles at cost	216,666	151,084
Less accumulated depreciation	(130,095)	(75,964)
	<b>86,570</b>	<b>75,120</b>
Building improvements at cost	579,526	262,447
Less accumulated amortisation	(173,587)	(145,623)
	<b>405,939</b>	<b>116,824</b>
<b>TOTAL PROPERTY PLANT &amp; EQUIPMENT</b>	<b>2,489,896</b>	<b>2,173,134</b>

## Note 4: Payables

GST & group tax payable	131,712	91,371
Trade creditors and accruals	264,287	189,260
	<b>395,998</b>	<b>280,631</b>

## Note 5: Grants in Advance / Friends of TaskForce

Friends of TaskForce monies historically are used for specific purposes and expended in the financial year after their receipt.

Unspent Friends of TaskForce monies have been transferred to Grants in Advance to be expended in the coming financial year on Board approved projects.

	2018	2017
Beginning balance Friends of TaskForce	53,928	51,946
Friends of TaskForce income 2017-18	4,050	9,300
Less expended on specific projects in 2017-18	(3,292)	(7,318)
<b>BALANCE FRIENDS OF TASKFORCE</b>	<b>54,686</b>	<b>53,928</b>
Sundry project grants	639,574	656,068
Social Club	2,065	1,205
<b>BALANCE GRANTS IN ADVANCE</b>	<b>696,325</b>	<b>711,201</b>

## Note 6: Investment Income

Refund of imputation credits & GST	9,738	11,913
Less management fee	(8,757)	(8,007)
Unrealised gain (loss) on investment	111,071	76,147
<b>NET INVESTMENT INCOME</b>	<b>112,052</b>	<b>80,053</b>

## Note 7: Reconciliation of Cash

For the purpose of the statement of cash flows, cash included cash at bank and cash at call. Cash at the end of the financial year as shown in the statement of cash flows is reconciled to the related items in the statement of financial position as follows:

Cash at bank & on hand	629,043	545,119
	<b>629,043</b>	<b>545,119</b>



**Note 8: Reconciliation of net cash provided by operating activities to operating surplus/(deficit)**

	2018	2017
Operating surplus/ (deficit)	29,314	18,906
<b>Add back</b>		
Depreciation	109,388	134,550
Decrease/ (increase) in receivables and other assets	173,698	(3,574)
Decrease/ (increase) in prepayments	(1,697)	(10,522)
Increase/ (decrease) in payables and accrued expenses	204,511	8,175
Increase/ (decrease) in grants in advance	(14,876)	167,279
<b>NET CASH PROVIDED BY OPERATING ACTIVITIES</b>	<b>500,338</b>	<b>314,814</b>

**Note 9: Receipts from Government Grants**

Department of Health Victoria	2,850,683	1,761,161
Stepping Up Consortium	1,002,335	751,863
Department of Education, Employment and Workplace Relations	633,154	483,225
ACSO Coats	315,603	457,106
Dept of Infrastructure & Regional Development	16,350	-
South East Melbourne Primary Healthcare Network	1,424,622	1,191,031
Dept of Economic Development, Jobs, Transport and Resources	4,563	47,912
Department of Justice	58,406	40,000
Department of Health & Ageing - Health Strategies	-	251,149
	<b>6,305,716</b>	<b>4,983,446</b>

**Note 10: Statement of Changes in Equity**

	2018	2017
Equity as at 30 June 2017	1,666,159	1,567,199
Surplus (net income) 2017-18	141,366	98,960
Reserve on revaluation on 421 South Road Moorabbin	1,071,871	1,071,871
<b>BALANCE OF EQUITY AS AT 30 JUNE 2018</b>	<b>2,879,397</b>	<b>2,738,031</b>

**Note 11: Leasing Commitments**

<b>Operating Leases</b>		
Lease payments payable		
<b>Being for Motor Vehicles</b>		
not later than 12 months	51,796	33,089
between 12 months and 5 years	55,226	67,333
later than 5 years	-	-
	<b>107,022</b>	<b>100,422</b>
<b>Being for Office Rentals</b>		
not later than 12 months	198,696	155,922
between 12 months and 5 years	279,355	88,600
later than 5 years	-	-
	<b>478,051</b>	<b>244,522</b>

# Independent Auditor's Report

To the members of  
TaskForce Community  
Agency Incorporated

## Report on the Audit of the Financial Report

### Opinion

I have audited the financial report of TaskForce Community Agency Incorporated, which comprises the assets and liabilities statement as at 30 June 2018, the income and expenditure statement for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the certification by members of the committee on the annual statements giving a true and fair view of the financial position and performance of the association.

In my opinion, the accompanying financial report presents fairly, in all material respects, in accordance with Associations Incorporation Reform Act 2012 Vic, the financial position of the association as at 30 June 2018 and its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements and the requirements of the Associations Incorporation Reform Act 2012 Vic.

### Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of my report. I am independent of the association in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110: Code of Ethics for Professional Accountants (the Code) that are relevant to my audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

### Emphasis of Matter – Basis of Accounting

I draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist the association to meet the requirements of the Associations Incorporation Reform Act 2012 Vic. As a result, the financial report may not be suitable for another purpose. My opinion is not modified in respect of this matter.

### Responsibilities of the Committee for the Financial Report

The committee is responsible for the preparation and fair presentation of the financial report in accordance with the financial reporting requirements of the Associations Incorporation Reform Act 2012 Vic. and for such internal control as the committee determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the committee is responsible for assessing the association's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the committee either intends to liquidate the association or to cease operations, or has no realistic alternative but to do so.

#### **Auditor's Responsibilities for the Audit of the Financial Report**

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design

and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the committee.
- Conclude on the appropriateness of the committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the association's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained

up to the date of my auditor's report. However, future events or conditions may cause the association to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the financial report. I am responsible for the direction, supervision and performance of the audit. I remain solely responsible for my audit opinion.

I communicate with the committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.



**Geoffrey B Johnson**  
Chartered Accountant  
Rucker DWC Pty Ltd

Dated this 27th day of September 2018

Doncaster, VIC



# Friends of TaskForce

## Government and community agencies

- ACSO/COATS
- Alcohol and Drug Foundation
- Alfred Health
- Anglicare
- Australian Government Department of Education and Training
- Australian Government Department of Industry, Innovation and Science
- Australian Government Department of Jobs and Small Business
- Australian Government Department of Health
- Australian Government Department of Human Services
- Bayside Glen Eira Kingston Local Learning and Employment Network
- Brotherhood of St Laurence
- Cardinia Shire Council
- Carers of Africa
- Central Bayside Community Health Services
- Centrelink
- City of Bayside Council
- City of Casey Council
- City of Frankston Council

- City of Glen Eira Council
- City of Kingston Council
- City of Stonnington Council
- Hon. Philip Dalidakis MP, Victorian Minister for Trade & Investment; Innovation & the Digital Economy; Small Business
- Dandenong Monash Health Crisis Assessment Treatment Team (CATT)
- Department of Education and Training Victoria – Adult Community and Further Education Board
- Department of Education and Training Victoria – Higher Skills Education Group
- Department of Health and Human Services Victoria
- Department of Justice and Regulation Victoria
- Mark Dreyfus QC MP, member for Isaacs
- ERMHA
- Family Life
- Hon. Martin Foley MP, Victorian Minister for Housing, Disability and Ageing; Mental Health; Equality and Creative Industries
- Frankston Mornington Peninsula Primary Care Partnership
- Frankston North Community Centre

- Headspace
- Inner Eastern Local Learning and Employment Network (IELLEN)
- Inner Melbourne VET Cluster
- Jesuit Social Services
- Kooweerup Regional Health Service
- MatchWorks
- Max Employment
- MOIRA Disability and Youth Services
- Monash Health
- Moorabbin Justice Centre
- Moorabbin Magistrates Court
- Magistrate Anne Goldsbrough
- The Nappy Collective
- Narre Warren Bowls Club
- Nick Staikos MP, member for Bentleigh
- Hon. Kelly O'Dwyer MP, Federal Minister for Revenue and Financial Services
- Kiwanis Brighton
- Odyssey House Victoria
- Prahran Community Learning Centre
- Tim Richardson MP, member for Mordialloc
- Southern Melbourne Primary Care Partnership
- Share the Dignity

- SkillsPlus and BRACE
- South East Community Links
- South East Local Learning & Employment Network
- South Eastern Melbourne Primary Health Network
- VAADA
- WAYSS
- Tim Wilson MP, member for Goldstein
- Windana
- Windermere
- Youth Projects
- Youth Support and Advocacy Service (YSAS)

- Phil Logan
- Medibank
- Miele
- James Penlidis
- Procter & Gamble
- Professional Pathways
- Regent Sporting Goods
- Studio Proper
- Tom Valenta

## Volunteers

- Katrina Bell
- Irina Donald
- Glenys Pattinson
- Udo Polzin

## Pro-Bono supporters

- Ball & Doggett
- Ron Barnacle
- CHE Proximity
- Coffee Machine Technologies
- Lithocraft

## Philanthropic Supporters

- Equity Trustees
- R E Ross Trust
- Westfield
- William Buckland Foundation

TaskForce acknowledges the support of the Victorian Government.



TaskForce acknowledges the support of the Federal Government.



**Thank you to everyone who donated this year and made an impact in the lives of those in need.**

# How You Can Help

As a not-for-profit organisation, TaskForce receives funding primarily through federal and state governments, local government, philanthropic trusts and foundations and donations from our generous supporters.

Our core services focus on supporting people with a range of social issues, including addiction, unemployment, mental health and high risk-taking behaviours. We are committed to supporting our clients to transition back into 'mainstream' services that will best enable them to reach their potential.

But we need your help to achieve this. There are many ways to support our organisation, including:

## Become a Friend of TaskForce

Friends of TaskForce demonstrate their commitment to our organisation by making financial contributions to support our ongoing work in the community. These Friends are invaluable to our success.

Through their incredible support we have:

- Increased educational programs to better support clients
- Directed money to assist in geographical hot spots of troubled youths
- Helped finance activities that receive little or no government funding
- Funded the Burnett Family Scholarship, which is used to develop skills, education and learning of TaskForce staff.

Donations from Friends come in many forms – financial, in-kind or pro-bono and we gratefully acknowledge the support we receive. To make a contribution, or to find out more about becoming a Friend of TaskForce call (03) 9532 0811 or email [enquiries@taskforce.org.au](mailto:enquiries@taskforce.org.au)

## Donate

Your donation, no matter the size, will make a difference to changing the life of someone in need. It might be to provide education and training to seek employment, or counselling to assist with a long-term drug or alcohol problem. Everyone deserves a chance at life. You can donate online at [www.taskforce.org.au](http://www.taskforce.org.au) or by calling (03) 9532 0811.

## Bequest

By making a bequest to TaskForce in your Will\*, you have the opportunity to leave a lasting legacy that will continue to make a difference for many years to come. To speak with someone about leaving a bequest to us, call (03) 9532 0811 or email [enquiries@taskforce.org.au](mailto:enquiries@taskforce.org.au)

\*Before making or modifying your Will, we recommend you seek independent legal advice from a solicitor or trustee company. This will help ensure your Will accurately reflects how you want your gift to be used.

## Volunteer

TaskForce is fortunate to be supported by a dedicated team of volunteers who make an invaluable contribution to our organisation. Our vibrant and growing volunteer community includes participants from all age groups and walks of life, including tertiary students, parents and retirees.

Our volunteers are involved in a range of 'front-of-house' and 'behind-the-scenes' activities – from assisting in counselling, art and cooking programs to helping with office tasks.

To find out more visit [www.taskforce.org.au](http://www.taskforce.org.au) or call (03) 9532 0811.

**Call (03) 9532 0811 or email [enquiries@taskforce.org.au](mailto:enquiries@taskforce.org.au) or go to [www.taskforce.org.au](http://www.taskforce.org.au)**

# TaskForce Locations

## Bentleigh

421-423 South Road  
Bentleigh  
VIC 3204

T: 9532 0811  
F: 9532 1830

## TaskForce Youth Hub

Shop 1,  
4-6 Station Street  
Moorabbin  
VIC 3189

## Cranbourne

61 High Street  
Cranbourne  
VIC 3977

T: 5991 8001

## Dandenong

50-54 Robinson Street  
Dandenong  
VIC 3175

T: 8738 1490  
F: 9794 6596

## Pakenham

44 James Street  
Pakenham  
VIC 3810

T: 5943 3800

## Frankston

68 Playne Street  
Frankston  
VIC 3199

T: 9770 2480





The TaskForce team acknowledges and thanks our many supporters, particularly our clients who have generously shared their stories and for being such an important part of our 2018 annual report.

TaskForce Community Agency acknowledges and pays respect to the Bunurong and Wurundjeri people of the Kulin nations, the traditional owners of the land on which TaskForce offices are located.

