

Where
hope
FINDS
help

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ABOUT TaskForce

TaskForce, established in 1973, provides specialist support for Victorian young people, adults and families in need to overcome significant challenges.

Our core services focus on addressing social issues of substance misuse, unemployment, mental health and high risk taking behaviours. We are committed to supporting clients to transition back into ‘mainstream’ services and employment that will best enable them to reach their potential.

Most of those who access our services have long-term complex issues; all have experienced significant disadvantage or a crisis in their lives. Many have fallen through society’s cracks and are placed in the ‘too hard’ basket.

Through services such as counselling, outreach programs and many more, we work hand-in-hand with individuals, families and partner organisations to build stronger, healthier communities.

A not-for-profit charity, TaskForce receives funding through federal and state governments, local government tenders, philanthropic trusts, foundations and donations from our generous supporters.



TASKFORCE



OUR MISSION



OUR VISION



OUR VALUES

TASKFORCE

Where hope finds help.

OUR VISION

Giving life changing opportunities for those most in need.

OUR MISSION

How do you get a second chance when society often doesn't care about you in the first place?

TaskForce is committed to creating positive outcomes for people disengaged or living on the margins of the community. Whether they have been born into poverty and disadvantage, overwhelmed by a major crisis, trapped by addiction, mental health, circumstance or are simply seen by some as too difficult to deal with, it is our goal to help provide them with the life changing opportunity to meet their full potential, no matter how tough the circumstances. We never give up on giving people a chance to realise their true potential.

OUR VALUES

Our Values are the cornerstone of the TaskForce culture.

They reflect the behaviours that shape how we work with our clients, our partners and each other, thereby creating a culture that maximises the organisation's effectiveness and relevance.

Client Centred: We strive to support our clients and their extended networks to change their circumstances. We will collaborate so that our full range of services and supports are wrapped around them enabling each to reach their full potential.

Innovation and Best Practice: We will be cutting edge in all that we do, leading to evidence-based best practice within the sector. Our people will be passionate and motivated to make a difference.

Thought Leadership: We are committed to addressing the tough moral challenges faced, and sensitivities that abound in our sector, leading consequent debate and adapting as broader positions held by society evolve.

Honesty and Integrity: We do our utmost to communicate openly, honestly and respectfully. We collaborate and share accountability with colleagues and clients alike. We acknowledge that as we learn, mistakes may be made but that this learning will make us stronger.

Trust, Respect and Self-care: We collaborate to create a work environment built on trust and respect, where our people and consortium partners are supported and challenged to lead best practice. We recognise that responsibility for self-care is also a foundation to achieve excellence in the services we deliver.

WE Remember

Each year, TaskForce supports over 7000 people who experience, or have a loved one experiencing problems with disengagement, drug and alcohol misuse, mental ill health, and family violence.

No-one chooses to be born into poverty and chaotic homes, to experience crime and victimisation, to have mental health issues or alcohol and drug dependence.

We respect that those who seek our help are people in need. They are someone's son or daughter, a devoted parent, best friend, a favourite uncle, a loving brother, a cherished sister.

We never judge:

Our promise is, and will always be, that we offer a safe place where hope will find help.

Hope for somewhere safe to live.

Hope for a job that provides financial security.

Hope to live each day with a sense of purpose and direction.

Hope to be surrounded by loving family and friends.

Hope for educational success.

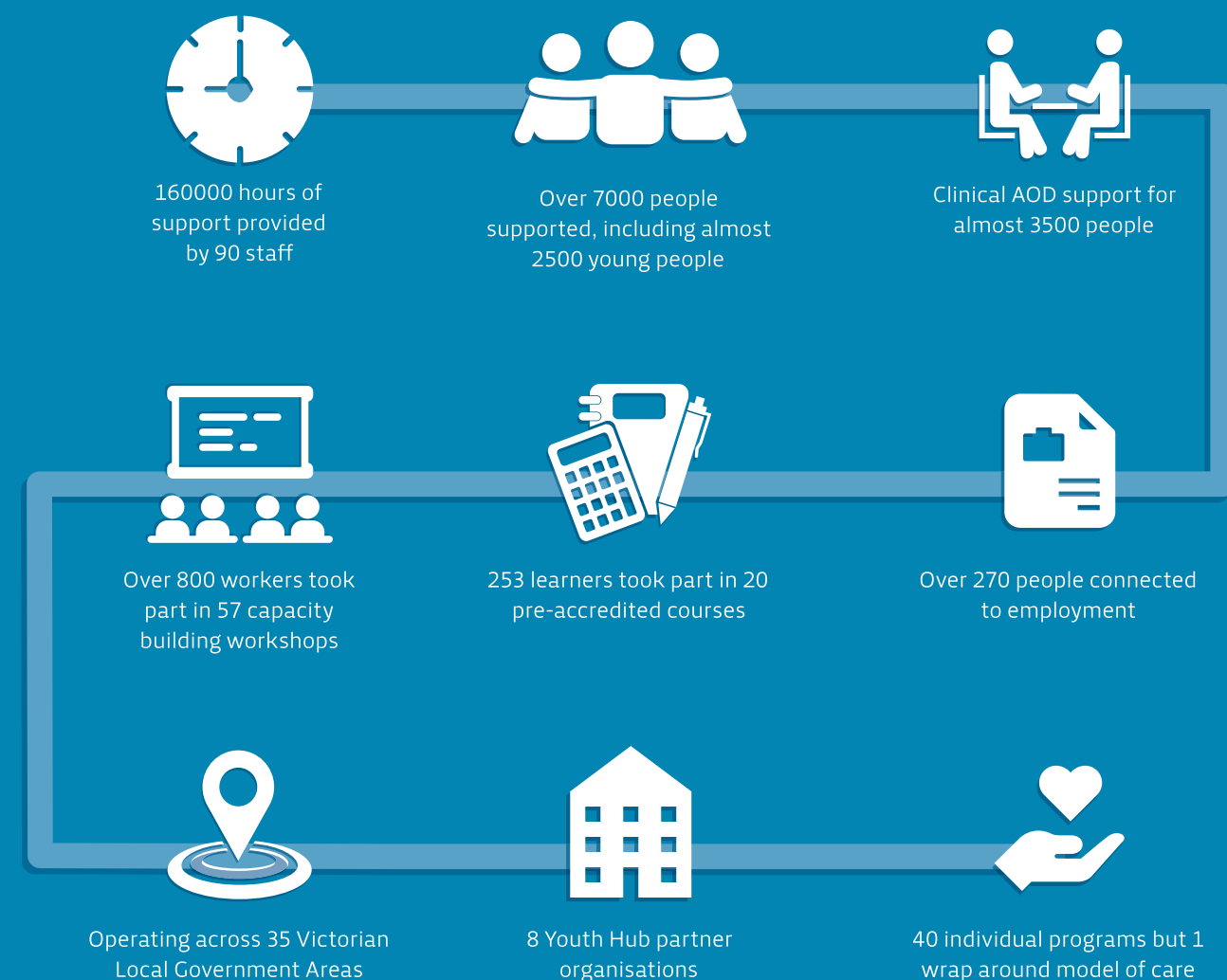
Hope to overcome dependence.

Not all clients overcome the devastation of dependence, poverty and violence, and sadly many lives are lost.

We acknowledge the loss and we offer our sympathies.

TaskForce pays tribute to the lives lost over the past year and sends its condolences to family, friends and loved ones.

A YEAR IN Review



EXPANDING OUR Footprint

The 2018-19 financial year has seen TaskForce grow from \$7.9 million to \$9.6 million in revenue, extend our service footprint, and continue to expand our wraparound model of care to reach more people in need.

The opening of Cockatoo Community House, supported by the Department of Health and Human Services (DHHS) and Cardinia Shire Council, has been an exciting milestone, growing our offering in Cardinia beyond the population hubs and into a community often overlooked by services. A full suite of community programs including fitness, arts and social clubs as well as TaskForce's education and alcohol and other drugs (AOD) services now operate at the House, with the program developed with the support and input from Cockatoo locals.

Complimenting this, we successfully tendered for a youth outreach worker to operate throughout Cardinia shire,

funded by Cardinia Shire Council. This will allow us to improve youth services in the region, and help us reach out to those in need with our full wraparound model of support.

As a result of these tenders, 20 per cent of staff now operate in Greater Dandenong, Casey and Cardinia Shire, improving access to services needed by the growing population.

Our operations in Frankston and the Mornington Peninsula also continue to expand through our Stepping Up consortium and as sole agency. Living Free brings together health and community services, Victoria Police, the legal sector and Victorian Government departments to provide holistic support and disrupt the trajectories of young women in early contact with the justice system. This unique health and justice initiative has provided support for 64 women this year.

With funding from Corrections Victoria, we've also launched Breaking the Cycle, working with young people to repair and restore old bicycles, building their skills, knowledge and social connections.

We've also worked to build stronger partnerships with organisations supporting diverse communities in Melbourne. Recognising that there may be cultural and trust barriers to accessing services, and that TaskForce needs to be responsive to the whole community, we have launched new projects with Afri-AusCare and Carers of Africa, and committed to better cooperation with organisations supporting other diverse communities.

The Nuer Support Hub in Springvale, for example, is a partnership with multiple agencies including Afri-AusCare, Nuer Community in Victoria Inc., ADRA, and Chisholm Institute, funded by the federal Department of Home Affairs. Working to support the Nuer community throughout the region, skills programs delivered at the Hub include fashion, hospitality and gardening. There are also connections to English language classes and other services, and opportunities for sport and intergenerational socialising.

As we continue to grow our presence in the South East and Frankston/Mornington Peninsula regions, we also continue to build upon our wraparound care model as a key strength of our organisation and our strategic plan. Last year we partnered with La Trobe University and the Burnet Institute to evaluate and provide guidance on our wraparound model. Wraparound describes a holistic, personalised model of care and inter-agency collaboration to improve client outcomes. It seeks to work with clients who face a range of challenges across their life course from managing substance misuse, to education and employment, and provide appropriately sequenced interventions that meet all their needs. The review speaks positively of TaskForce's holistic approach to client care and to the Youth Hub's high-fidelity application of wraparound services to meet clients' needs.

The TaskForce Youth Hub has become our key example of the model's success, with the ability to properly sequence services delivered by TaskForce (for example AOD outreach, Transition to Work or youth pre-accredited education courses) and our partnering agencies (including Family Life and Thorne Harbour Health). We've enjoyed the opportunity to talk about the model's success with many friends of TaskForce including the Hon. Gayle Tierney MP, Nick Staikos MP, and DHHS Secretary Kym Peake. The launch of the SEMPHN funded ResetLife youth AOD program next year will provide a new opportunity to test and develop our wraparound model.

We are building and incorporating data capture and outcome tracking tools to ensure that our wraparound model delivers transformative outcomes to clients in need. A key achievement this year has been embarking on a collaboration with the data science team at Our Community to analyse client data and to better understand our services, our client's needs and how we can provide new and innovative service offerings where they are needed most. We anticipate that the results of this project will allow us to enhance our model of care for the future.

As we approach the next financial year, we aim to deliver our first impact report demonstrating how our wraparound approach is delivering better health and wellbeing outcomes for our clients. We will look to further develop outcomes measurement tools across our services and embark on further expert collaboration to measure the impact of our model on clients and the local community.





President Report

This time last year, I wrote about service expansion and the successful management of our growing organisation. The same, only more, is a theme for this year.

TaskForce continues to develop and deliver high-quality services, and bring them to more young people, adults and families than ever before. We aim to provide an innovative wraparound model of personalised, holistic support throughout our services which extend south to Frankston and the Mornington Peninsula and east through Cardinia Shire. Programs like Cockatoo Community House, the Driver Behaviour Change Program, forensic training, and the Living Free program allow us to expand TaskForce's footprint and reach more people in need.

Our Youth Hub provides a range of holistic, personalised services for young people. It's a wonderful space and it has been a joy watching the Hub take flight so quickly after opening just a year ago. We are fortunate to work with a variety of partners to provide our clients with all the supports they need.

Importantly, TaskForce continues to operate on a sustainable financial basis – this is what allows us to manage growth and reach as many clients as we do.

Throughout this period of growth, sound leadership and highly experienced staff have ensured TaskForce's success and ongoing support for those most in need. All our staff are dedicated to the work they do and the clients they support.

The demands of a not-for-profit organisation are high, but our staff are consistently focused on the clients' needs, and are willing to embrace new programs and models of care and collaboration. Our success is owed to them, and their hard work does not go unnoticed.

The Board continues to provide good governance and ensures that the business is run in accordance with our values and mission. This year we were joined by Kaylene Dawson, who has brought considerable expertise in the legal, corporate and non-profit sectors. We are fortunate to have such a dedicated team on our Board – I thank them for their time, skills and support throughout the year.

Finally, I thank everyone who has donated to TaskForce or supported us throughout the year. We appreciate your contributions, no matter the form, and rely on your help to deliver our services. We always welcome new volunteers and new Friends of TaskForce, so reach out if you would like to support us. Thank you all for working with us to create a difference, and provide life changing opportunities to those most in need.

Rosetta Isma
President



CEO Report

In 1973 when Bill Manallack founded TaskForce, little did he anticipate that the organisation he was creating would be such an effective and diverse entity by 2019.

The past year has seen TaskForce further expand our services to support a growing case load of clients. Disadvantage is complex, and can cloud all facets of a person's life. In addition to alcohol and drug misuse issues, TaskForce clients experience mental ill-health, disengagement from education and employment, poverty, and intergenerational trauma. This is why it is so important that TaskForce is focused on expanding our wraparound supports for those most in need.

TaskForce continues to build its reputation with funders by delivering outcomes and developing our evidence base in line with our strategic plan. This year:

- We launched the Community Traineeships Pilot Program in Dandenong, a new initiative by the Victorian Government to address youth unemployment
- We expanded the Navigator program in Casey and Cardinia, where we work in a partnership led by SELLEN to support young people to re-engage with education
- TaskForce was engaged by DHHS and Cardinia Shire Council to take on the management of Cockatoo Community House to deliver programs for the local community, and have recently launched our full Term 4 program
- We developed U-Turn, an innovative early intervention program addressing men's use of violence
- Our Stepping Up partnership with Odyssey House and Youth Projects continued its growth, delivering a range of AOD services in Frankston/Mornington Peninsula and Casey
- TaskForce developed a new partnership with Afri-Aus Care and secured funding for a community hub in Springvale
- TaskForce embraced the shift to the new Driver Behaviour Change Program, growing our service throughout Melbourne

In 2018-19, TaskForce has continued its strong growth in income and staff numbers. This growth, primarily through federal and state government funding, has enabled TaskForce to support an extra 1500 clients across south eastern Melbourne.

In June we had our triennial quality audit by our provider QIP. TaskForce met all the standards for accreditation, which is a great recognition of the leadership from Kate Forer, our Manager People and Culture, who coordinated the accreditation process over the past three years.

The year ahead will be one of consolidation for TaskForce as

we implement strategies linked to current programs and build opportunities at our new Youth Hub. We are expanding our quality accreditation to include Rainbow Tick to work even more effectively with the diversity of our communities. We will continue to invest in staff and infrastructure, enabling all clients to benefit from life changing opportunities and achieve their full potential.

TaskForce is a not-for-profit organisation – our success is due to the generous support we receive from the Victorian and Federal Governments, Friends of TaskForce, philanthropic trusts and foundations.

In particular, I would like to thank:

- The Hon. Martin Foley MP, the Hon. Gayle Tierney MP and Nick Staikos MP
- Victorian Department of Health and Human Services (DHHS) Secretary Kym Peake, Deputy Secretary Danny O'Kelly, Ross Broad, Elzbieta Zorska, Trudy Parker, Paul Maher and Anna Keato
- South Eastern Melbourne Primary Health Network (SEMPHN) CEO Elizabeth Deveny, Cam Battaglia, Kiera Mansfield and Allen Curry
- Victorian Department of Justice and Community Safety staff Gabrielle Levine and Beverley Garratt
- Adult, Community and Further Education (ACFE) Board staff Robyn Downie, Val MacGregor and Jeremy Brewer
- Our consortium partners across SECADA, Stepping Up and Bayside AOD
- TaskForce's skilled and dedicated Executive team

As CEO of a complex organisation in a time of sustained growth I'm indebted to the strong support and guidance received from Rosetta Isma, the Board Chair, and to all the Board members. To all our staff, thank you for your dedication and commitment to building a positive and trusting culture across TaskForce.

TaskForce continues to make a tremendous contribution to the lives of many of Victoria's most vulnerable and marginalised people – we are proud of the year we have had and the services we have provided. We look forward to the year ahead when we will implement new and exciting initiatives to further grow our evidenced based wraparound support model, enabling those most in need to live healthier, safer, and more fulfilling lives.

Ray Blessing
Chief Executive Officer

ADULT SERVICES

Alcohol and other drug services are forced, by necessity, to punch well above their weight. AOD services frequently act as a last point of call, supporting those who other services turn away, or are unable to support. It is very rare that AOD misuse issues occur in a vacuum, without prior mental health difficulties, intergenerational poverty, family breakdown or other complex needs. In that sense, AOD issues often represent a failing of the broader welfare and service system, with the roles and duties of these being relegated to AOD agencies. TaskForce aims to rise to this challenge, using our wraparound model of care to address the holistic needs of each individual, supporting them beyond the immediate issues with substance use that they face.

Our DHHS funded alcohol and other drug counselling programs continue to create real outcomes, responding to increasing demand across the regions in which we operate. In the Bayside region this year, our clinical team helped over 500 clients to address problematic AOD use and associated harms. In our SECADA consortium across the South East region, workers provided services to 1434 people, and across Frankston and the Mornington Peninsula 512 people received treatment from the Stepping Up consortium.

The KickStart group AOD program for medium-high risk forensic clients continues to be a success in Dandenong. This is a transformative program, targeting personal factors that lead to participants' offending, and effecting real change in their lives.

Our Alcohol and Drug Liaison Outreach Worker (ADLOW) program, funded by SEMPHN, provides AOD support to people in the health system until they are connected with longer term community care, helping 400 people access services they need this year. We recently welcomed Monash Health to the partnership, allowing for better service integration with our local hospitals, supporting better outcomes.

TaskForce family services support marginalised and vulnerable people to live safer, healthier, more fulfilling lives. Our flagship Breaking the Barriers program, funded by SEMPHN, works with mothers who experience AOD misuse, have mental health needs, live in unstable housing, and are victims of family violence. Through interventions, case management and advocacy, our team has helped 121 people this year alone.

This year we were also funded by DHHS to provide an improved response to parents on family reunification orders who need support to reduce AOD harms, supporting 198 parents to stay united with their children and get the treatment they needed.

TaskForce also continues to build its specialised response to family violence, with a particular focus on co-occurring AOD misuse. Our Engaging Families program, in partnership with

Windsormere and funded by the Australian Department of Social Services, continues to do amazing work in a challenging environment. Focusing on the intersection of family violence, mental health and AOD, Engaging Families provided intervention and case management support to 20 women victim/survivors and their families this year. Unfortunately, funding for this important program is ending. We will seek additional funds in the coming year to ensure that women and families are able to access the supports they need.

Our new U-Turn pilot, launched this year, takes an early intervention approach to men's use of violence. The pilot works with the Moorabbin Justice Centre to provide men on civil intervention orders an opportunity to address their behaviour prior to the matter escalating to a criminal charge. Monash University will evaluate the program, and we have built in sophisticated outcome tracking tools which we hope to expand throughout all our services. This is an entirely original program in a space lacking quick, effective responses, so we are excited to see how the pilot develops.

Our successful partnership with Family Life continues with the delivery of Men's Behaviour Change programs, working to address male perpetrators' attitudes and behaviours, while ensuring they remain accountable for their use of violence. We now employ two Men's Behaviour Change primary facilitators, whose effective work supports a safer Victoria.

This year, we were also chosen to host the DHHS funded Family Violence Specialist Advisor for the Bayside Peninsula region. This is a very exciting role, responding to the Royal Commission into Family Violence through improving the responsiveness of the AOD sector to victim/survivors and perpetrators. Our advisor has done excellent work so far at building capacity and supporting TaskForce and other organisations through sector reforms, improving safety for women and families throughout Victoria. She was able to share these exciting results in Norway in September 2019.

Finally, later in 2019, we will be taking part in VCOSS and Family Safety Victoria's Enhanced Pathways to Family Violence Work project, building the capacity of the community sector workforce to provide family violence responses.

Our clinical services represent the success of our wraparound model for meeting the diverse and complex needs of clients, families and communities. In the coming year, we will continue to build our capacity to collect and manage data, constructing a rigorous understanding of how to achieve significant outcomes for our clients. Our focus will always remain on delivering high-quality services, and reaching out to those most in need.

Sam's story

Sam was 38 weeks pregnant when she first met with a TaskForce Alcohol and Drug Liaison Outreach Worker (ADLOW). Sam was living with the father of the baby, although they were no longer in a relationship, and he was ambivalent about her pregnancy. She had wanted to terminate the pregnancy earlier, but was unable to as it was too late into the gestation period.

She had been using methamphetamines for the past five years and, although she'd reduced her intake, was still using a point of ice each week.

Sam was able to stop using ice for a couple of weeks before we saw her. During her assessment, we worked with Sam on her triggers, helping her identify the immediate causes of her drug consumption.

We explored self-care options, with Sam attending regular check-ups and asking her mother for more support in order to maintain her abstinence. We also offered her to connect to our Care and Recovery case management team, which she accepted.

Sam gave birth to a healthy baby girl, Evie. Sam proved to be a caring, compassionate mother. Child Protection engaged on a voluntary basis, but exited Sam quickly after she engaged in long-term AOD treatment and completed clean drug screens. Sam still sees her TaskForce Care and Recovery outreach worker to help her manage her and Evie's support needs, and she remains healthy and substance free.

“
SAM STILL SEES
HER TASKFORCE
CARE AND RECOVERY
OUTREACH WORKER
TO HELP HER MANAGE
HER AND EVIE'S
SUPPORT NEEDS,
AND SHE REMAINS
HEALTHY AND
SUBSTANCE FREE”

Tamara's story

Tamara left school in Year 9 due to family issues, and began working in factory and hospitality roles at the age of 14. Tamara wanted more though. After receiving support from a youth worker as a teenager, she decided that she wanted to pursue her own career in community services.

"I didn't know what career I wanted to take but working with a youth worker helped me find my purpose", she says.

But Tamara didn't know where to start. This year though, she found out about the Community Traineeships Pilot Program, and connected with TaskForce. With the support of our youth worker, Tamara signed on with TaskForce as a

trainee, and after intensive training started working at our Bentleigh office and the TaskForce Youth Hub. We've helped her address barriers to her education and employment, and are supporting her to attend and complete her Certificate IV in Community Services studies.

Tamara has impressed us so much that we've since offered her the job of support coordinator with the new ResetLife program. For other young people like her, Tamara says to "always be hopeful in finding work and never to give up when things turn bad."

“
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YOUTH SERVICES

Young people in Australia have had a tough year. More than one in five are underemployed and seeking more work, the rate of youth unemployment has climbed to 12 percent, and long-term unemployment has more than doubled since 2009. Newstart payments sit 40 percent below the poverty line, and haven't risen in real terms for 30 years. At the same time, wait lists for youth AOD services continue to grow.

Within this context, it is vital to highlight the work that TaskForce does for so many young Victorians in need.

Now open for a year, the TaskForce Youth Hub has proven itself an effective model for providing services young people need to live safe, healthy and fulfilling lives. Since the Youth Hub's opening, the number of young people coming to TaskForce for AOD treatment, education, employment, or just to spend time has jumped. We've met this with extended drop-in times and improved capacity through new and existing programs as well as the services of our co-location partners.

Our youth team has also expanded from three to five youth AOD outreach workers in response to demand, supporting 225 young people this year to minimise harm from AOD misuse.

TaskForce employment services Back2Work and Transition to Work – funded by Jobs Victoria and the Federal Department of Employment respectively – are reaching more young people than ever. Back2Work now employs a dedicated youth employment broker, supporting 86 young people to find and keep the jobs that are right for them. Meanwhile Transition to Work has helped young people complete a Work Readiness course, write resumes, attend job interviews and connect with employers, and then supported them once they are placed. 176 people have found or are on their way to finding sustainable, fulfilling employment.

The Youth Hub has even expanded physically with new desks allowing us to accommodate the exciting ResetLife youth AOD program, funded by SEMPHN. This innovative program will deliver three days per week of group treatment, family sessions, and ongoing support. ResetLife is a significant addition to the program roster at the Youth Hub, and we look forward to commencing delivery later this year.

Our youth education courses also grew this year, thanks to additional funding from the ACFE Board. Wherever possible, these courses have been incorporated into our wraparound model, recognising the importance of the skills, fun and social experience they provide to clients' recovery processes.

TaskForce also launched the Community Traineeships Pilot Program, funded by Jobs Victoria in partnership with VCOS and the Future Social Service Institute, supporting unemployed young people in Greater Dandenong to jumpstart careers in the community sector. TaskForce have

taken on three trainees, Tamara, Hunter and Taylah, who are doing fantastic work. We're hugely excited to support the next generation of our sector. There are still opportunities for non-profit organisations to host young people – just get in touch.

Our Navigator program, led by SELLEN and funded by the Victorian Department of Education and Training (DET), continues to achieve amazing things, supporting 237 people aged 12-17 to break down barriers and reconnect with education. Our consortium's model has been adopted by other Navigator teams throughout the state.

Our in-school programs have expanded their reach this year. Our DET funded BREAKTHROUGH program supported 40 students in Years 7-10 through an intensive, term long program that builds on their strengths and helps them re-engage with their schools and communities.

Over 1500 young people attended SEMPHN funded AWARE (Alcohol Wellbeing and Risk Education) programs this year, learning to avoid risky drinking behaviours and developing a sophisticated understanding of the social context of drinking. Meanwhile, our Peer Leadership Programs, funded by DHHS and the Alcohol and Drug Foundation, worked with 60 young leaders, presenting on AOD harm reduction and supporting them to bring key messages back to their schools.

We have also received additional funding to place a dual diagnosis capacity building worker with Headspace Bentleigh's Youth Early Psychosis Program, supporting improved mental health and AOD outcomes for young people throughout this region.

Finally, the PIVOT Youth Crime Prevention Program, led by YSAS and funded by the Victorian Department of Justice and Community Safety, continues its significant work, supporting 20 high needs young people to address complex barriers and avoid further involvement with the justice system.

Unfortunately, demand for services has never been higher. Despite self-funding an additional youth worker role, there is a significant waitlist for AOD treatment. With the Youth Hub's continued (and welcome) exposure, it is possible that waitlists for other services will grow. Nonetheless we will ensure that we can always help the many young people seeking support from TaskForce.

Next year promises new challenges and opportunities, with the implementation of ResetLife and a youth outreach program in Cardinia Shire sure to be highlights. The Youth Hub model has worked so well that we're looking for opportunities to expand it elsewhere in the south east. We will continue to build our wraparound model throughout our youth services, ensuring that everyone has access to the supports they need, no matter their need.

EDUCATION REPORT

This year has been a time of transition for TaskForce's education services with the launch and growth of the new Driver Behaviour Change Program (BCP), a change in TaskForce's education team structure, and workshops delivered across the state. Nonetheless, we continue to deliver high quality courses to community members and build our reputation as a leading provider of capacity building training services.

The shift to the BCP was the biggest change, and a difficult transition for Victorians with drink and drug driving related offences. New legislation and the introduction of the program meant that some already vulnerable people in our community had additional challenges to manage in the relicensing process. Nonetheless, we have responded effectively and efficiently, significantly growing our delivery of BCP courses and building effective relationships with VicRoads. We now operate across Bentleigh, Pakenham, Dandenong, Cockatoo, Broadmeadows, Rosebud, Seaford and Melbourne CBD. This year 637 people have participated in the program, resulting in safer roads throughout Victoria. We anticipate further growth throughout the next year to meet demand for services.

Our ACFE funded pre-accredited education courses reached over 250 learners this year, and included improved versions of our Introduction to Hospitality and Barista, Work Readiness, Introduction to Art and Create an Art Exhibition courses. We also launched the Random Acts of Creative Kindness course, an art course focusing on promoting self-care through creating simple works that are made to be passed on, as well as specialised versions of our courses for youth and women only cohorts.

We continue to offer pre-accredited programs to people on Community Correction Orders, supporting 50 people this year to develop of vital skills needed to reconnect with the community and gain employment following the completion of orders.

Building on our successful work with mandated clients, this year's ACFE Capacity and Innovation Fund program will support other Learn Local organisations to work with Community Correctional Services and deliver courses supporting people with convictions.

We have also successfully completed last year's ACFE Capacity and Innovation Fund project, working with family violence services to develop and deliver skills training courses to victim/survivors. The Helping Hand course supported women to gain confidence and resilience, build skills, reduce stress, and find employment.

The related ACFE funded SARA course, a financial wellbeing program developed by WIRE to support victim/survivors of family violence and other vulnerable and marginalised women also launched this year. This course strengthens

confidence and knowledge around budgeting, debt and money management, building on key recommendations from the Royal Commission into Family Violence.

With the opening of Cockatoo Community House, we've launched a whole suite of community programs. Introduction to Art, Work Readiness, and Intel® Easy Steps to Computers courses are being delivered now, as are a range of fitness classes, children's programs, performing arts and many other community programs. We thank the Cockatoo community for their wholehearted embrace of the House, and look forward to delivering many more programs there.

Our professional training has taken us across the state this year. In partnership with Caraniche, we delivered 39 Forensic Fundamentals workshops, boosting the skills of 585 Victorian AOD workers from Pakenham to Portland to better meet the needs of mandated clients. Winning this contract was a clear sign of TaskForce education services' growing visibility and reputation, and we thank DHHS for the opportunity.

Our Collaborative Practice workshops were delivered to 135 AOD workers and Corrections Victoria staff over eight workshops in regional and metropolitan locations, improving inter-agency cooperation and service delivery across government and the AOD sector to support forensic clients.


We also continue to deliver Introduction to AOD workshops to the whole Community Correctional Services workforce, building almost 100 workers' capabilities to respond effectively to the needs of clients with AOD misuse.

Another exciting mark of our recognition within the AOD training field has been our collaboration with La Trobe University in the development of their Graduate Certificate in Addiction Medicine course. TaskForce has fully developed two units, one on AOD interventions, and the other on collaborative care. We're excited to play a part in the training of the future AOD workforce, and look forward to the launch of the course.

Finally, we have continued our successful delivery of Mental Health First Aid course to workers in the community and health sectors, supporting 97 people this year to identify mental health concerns, respond in a crisis, and help connect people into services they need. We hope that the forthcoming Royal Commission into Victoria's Mental Health System leads to the improvement of community mental health education.

The year ahead will be busy, with the expansion of BCP, ongoing ACFE course delivery, new programs at Cockatoo Community House and more professional workshops. We constantly tailor our delivery to meet the needs of community members and partner organisations and will continue to deliver high quality education programs.

'Drink and Drug Driver Behaviour Change Program' is a program approved by VicRoads under the Road Safety Act 1986. TaskForce is one of a number of providers approved by VicRoads to deliver Drink and Drug Driver Behaviour Change Programs.

A portrait of a man with dark hair and a mustache, smiling. He is wearing a dark t-shirt. The background is a blurred outdoor setting with green foliage.

“WE CONNECTED HIM TO DUAL DIAGNOSIS REHABILITATION, TO SUPPORT HIM WITH HIS MENTAL HEALTH AND SUBSTANCE MISUSE ISSUES”

Nic's story

Nic left a residential rehabilitation facility in New South Wales and came down to Melbourne, after being bullied and harassed for his sexuality. Nic attempted to end his life, but was found on the beach by a passer-by who called an ambulance.

Nic was brought to the Alfred where, after medical treatment, he was transferred to the mental health unit so he could receive support for bipolar disorder. It was here he came into contact with our Alcohol and Drug Liaison Outreach Worker (ADLOW). During assessment, Nic disclosed that he had been drinking more than one bottle of vodka daily since leaving residential treatment, and had no supports in Melbourne.

TaskForce's ADLOW clinician met with Nic multiple times before he was discharged from hospital, and helped him find local temporary accommodation. We connected him to dual diagnosis rehabilitation, to support him with his mental health and substance misuse issues, as well as community supports. We also linked him into a support group at Thorne Harbour Health, as well as a GP specialising in LGBTI health.

TaskForce will keep working with Nic, helping him settle into these services and making sure all his support needs are met.

TASKFORCE BOARD



Rosetta Isma
President
(Board Member:
1998 – current)



Chester Allan
Vice President
(Board Member:
2012 – current)



Bill Reynolds
Treasurer
(Board Member:
2016 – current)



John Bower
Board Member
(Board Member:
2008 – current)



Deborah Dobbie
Board Member
(Board Member:
2008 – current)



Hyacinth Hancock
Board Member
(Board Member:
2013 – current)



Carrick McLellan
Board Member
(Board Member:
2013 – current)



Trevor Williams
Board Member
(Board Member:
2013 – current)



Kaylene Dawson
Board Member
(Board Member:
2018 – current)

TASKFORCE EXECUTIVE



Back row: David Paton, Kate Forer, Natalie Siegel, Mike Davis
Front row: Mel Thomson, Ray Blessing, Deb Mulqueen, Danny Alcock



CFO Report

Two years ago, in 2016-17, TaskForce income surpassed the \$5 million mark for the first time ever and growth continued in 2017-18 to reach \$7.9 million. In 2018-19 TaskForce scaled new heights to achieve income of over \$9.6 million, a 62% increase on income of just two years ago. TaskForce's persistent growth is reflective of the standing in which the Agency is held in the not-for-profit sector, as we grow from strength to strength.

In 2018-19 we experienced income growth across all sectors in which we operate, but particularly so in the AOD sector where new programs and partnerships were embedded and expanded. The Bayside partnership with Windana and Central Bayside Community Health Service has continued to strengthen and has benefited from increased funding for clients engaged in treatment who are at higher risk of overdose. Similarly, funding for work in the family violence sector has generated successful programs in that area.

In the employment and transition sector, we added a number of new programs including branching out to start operating at Cockatoo Community House. This facility has helped strengthen our foothold in the south eastern suburbs, particularly in Cardinia Shire, where more programs are planned in the next financial year.

Our education team continues to drive growth and our successful Driver Behaviour Change Program has expanded significantly in the last twelve months. This growth is expected to continue in 2019-20 as we are seen as one of the premier providers in this sector.

The operation of our brand new Youth Hub in Moorabbin has, of course, been a prime focus in 2018-19. This facility has enabled us to provide a stronger and more client-centred wraparound service, and as a result our youth services have expanded into a number of new programs.

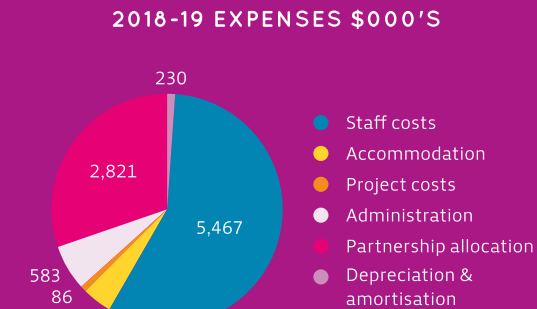
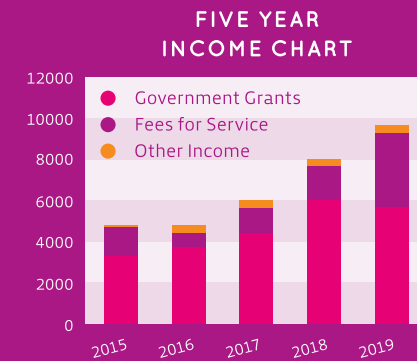
The key challenge for any organisation experiencing rapid growth is, of course, limiting expenditure. At TaskForce we have managed to achieve this, and whilst expenses have increased significantly, they have done so only in line with income. Staffing costs remain our major expense and exceeded \$5.4 million, whilst payments to our consortium partners increased to \$2.8 million, reflective

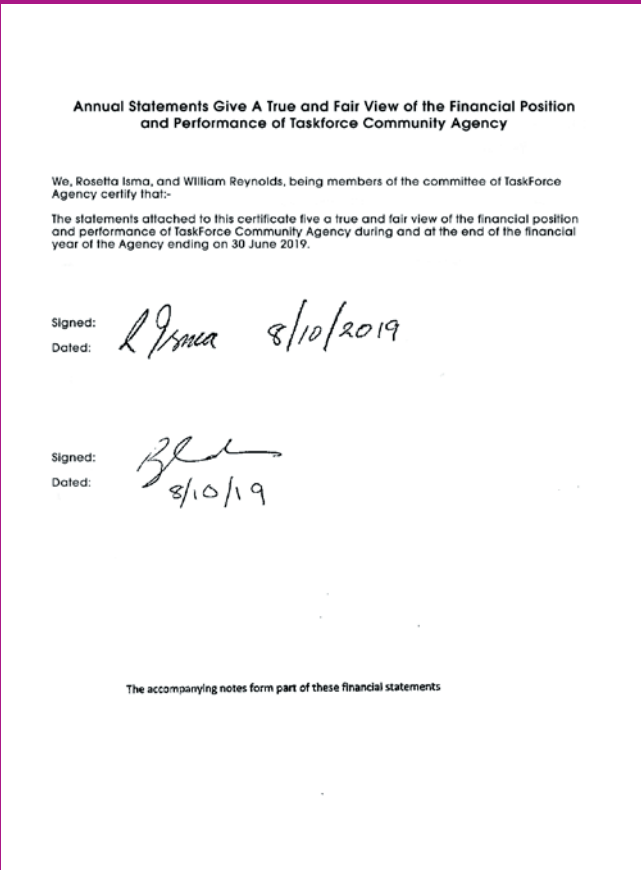
of the benefits of consortium based alliances. Staff development continues to be a key priority for TaskForce, as the organisation understands the challenging and demanding environment in which we work and the increasing need for a skilled and knowledgeable workforce. The staffing costs include investment in training and development programs to ensure staff have the experience and competency needed to deliver the best possible services.

The operating surplus for 2018-19 is a modest \$25,108, a small decrease on 2017-18 (\$29,314) and in keeping with our status as a not-for-profit. TaskForce's goals are to provide life changing opportunities for those most in need: we aim to make a small surplus each financial year primarily to secure long-term security. Income growth is not reflected in an increased 'bottom line' but rather in an enhanced community presence. Having said that, once again TaskForce has finished the year with a surplus from ordinary activities, the ninth consecutive year this has been the case.

The TaskForce balance sheet remains healthy, with the organisation free from any long-term debt. Total equity is now in excess of \$2.9 million and we expect continued growth in 2019-20. It is worth recognising though, that perhaps TaskForce's most valuable asset remains "off-balance sheet" - the staff who represent the Agency on a daily basis. Their commitment to both the Agency and, particularly, to their clients, is the reason TaskForce continues to be successful. It is also worth recognising that in June 2016 - just three years ago - we employed 49 staff. At the end of June 2019, we employed 86. To that end, I would like to thank the Finance team - Sue Moore & Denise Lau - for their diligence, perseverance and commitment over the past few years - a period which has seen TaskForce more than double in size and with it, a considerable increase in workload from a finance perspective.

David Paton
Chief Financial Officer





STATEMENT OF FINANCIAL PERFORMANCE

FOR THE YEAR ENDED 30 JUNE 2019

Income			
Core Funding	Note	2019	2018
Government grants - State	9	5,291,225	4,655,417
Government grants - Commonwealth	9	567,748	1,334,696
Government grants - Work for the Dole		-	-
Fees for Service			
ACSO Coats		119,331	315,603
Non government organisations		2,759,266	1,145,753
Local government		308,136	6,671
Seminars training and workshops		254,624	214,257
Other Income			
Donations		33,049	26,789
Charitable foundations		193,725	136,614
Rent received		59,508	70,631
Profit on sale of assets		-	-
Sundry		20,413	6,468
TOTAL INCOME		9,607,025	7,912,898
LESS EXPENDITURE			
Staff costs		5,467,032	4,505,213
Accommodation		395,474	315,670
Project costs		85,898	73,489
Administration		582,949	514,013
Partnership allocation		2,820,780	2,365,811
Depreciation & amortisation		229,784	109,388
TOTAL EXPENDITURE		9,581,917	7,883,584
SURPLUS (DEFICIT) FROM ORDINARY ACTIVITIES		25,108	29,314
Investment Income	6	54,553	112,052
TOTAL COMPREHENSIVE INCOME FOR THE YEAR		79,661	141,366
Add Accumulated Surplus 1 July 2018		1,807,525	1,666,159
Add Revaluation Reserve Moorabbin Building		1,071,871	1,071,871
Capital at end of financial year		2,959,058	2,879,397

STATEMENT OF FINANCIAL POSITION

AS AT 30 JUNE 2019

Current Assets			
	Note	2019	2018
Cash assets	7	1,386,104	629,043
Receivables		499,827	221,009
Investments at Market Value		974,676	940,263
Prepaid Expenses	2	105,590	40,699
TOTAL CURRENT ASSETS		2,966,197	1,831,014
Non-Current Assets			
Property Plant & Equipment	3		
Equipment & Motor Vehicles at cost		541,148	416,814
Land & Buildings and Improvement		2,502,918	2,494,193
TOTAL NON-CURRENT ASSETS		3,044,066	2,911,007
LESS PROVISION FOR DEPRECIATION AND AMORTISATION		(647,339)	(421,111)
TOTAL NON-CURRENT ASSETS		2,396,726	2,489,896
TOTAL ASSETS		5,362,923	4,320,910
Current Liabilities			
Creditors	4	662,452	395,998
Provision for Employee Entitlements		428,190	349,189
Grants in Advance	5	1,313,224	696,325
TOTAL CURRENT LIABILITIES		2,403,866	1,441,513
TOTAL LIABILITIES		2,403,866	1,441,513
NET ASSETS		2,959,058	2,879,397
TOTAL EQUITY		2,959,058	2,879,397

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 30 JUNE 2019

Cash Flows from Operating Activities			
	Note	2019	2018
Receipts from Government Grants & Donations	9	5,858,973	6,305,716
Receipts from customers		4,021,241	1,764,308
Payments to suppliers		(4,266,266)	(3,640,061)
Payments for salaries		(4,740,413)	(3,929,625)
NET CASH PROVIDED BY OPERATING ACTIVITIES	8	873,535	500,338
Cash Flows from Investing Activities			
Proceeds from sale of assets		34,508	-
Purchase of motor vehicles		(122,528)	(65,582)
Purchase of fixed assets		(48,595)	(360,568)
Proceeds from Investments	6	20,140	9,738
NET CASH USED IN INVESTING ACTIVITIES		(116,475)	(416,412)
Net increase/ (decrease) in cash held		757,060	83,925
Cash at beginning of the financial year		629,044	545,119
CASH AT END OF THE FINANCIAL YEAR	7	1,386,104	629,044

NOTES TO & FORMING PART OF THE ACCOUNTS

FOR THE YEAR ENDED 30 JUNE 2019

Note 1: Statement of Significant Accounting Policies

These financial statements are a special purpose financial report. The Board has determined that the Agency is not a reporting entity as defined in Statement of Accounting Concepts 1 'Definition of the Reporting Entity' and therefore, as there is no requirement to apply accounting standards in the preparation and presentation of this report, they have been adopted only to the extent shown in this note. The report has been prepared in accordance with the requirements of the Associations Incorporation Reform Act 2012 (Vic). The statements are prepared on an accruals basis, whereby items are brought to account as revenue earned or expenses incurred, from the records of the Agency. The following Australian accounting standards have been applied:

AASB101	Presentation of Financial Statement
AASB107	Statement of Cash Flows
AASB1031	Materiality
AASB108	Accounting Policies , Changes in Accounting Estimates and Events
AASB1048	Interpretation of Standards
AASB1054	Australian Additional Disclosures

(a) **Income Tax** – The Agency is endorsed as an income tax exempt charitable entity under Subdivision 50-B of the Income Tax Assessment Act 1997 so no provision for income tax has been raised.

(b) **Property, Plant and Equipment** – The purchase amount of all property, plant and equipment is depreciated over the useful lives of the assets to the Agency, commencing from the time the asset is held ready for use. Leasehold Improvements are amortised over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements. Refer (d) below for assets purchased with capital grants. Land & Buildings are not depreciated but undergo revaluation on a periodical basis. The carrying amount of fixed assets is reviewed annually by the Committee of Management to ensure it is not in excess of the recoverable amount of those assets. The recoverable amount is assessed on the basis of expected cash flows which will be received from the assets employment and subsequent disposal. The expected net cash flows have not been discounted to their present values in determining the recoverable amounts.

(c) **Employee Entitlements** – Employee entitlements are calculated and accrued based on the Agency's liability in accordance with obligations calculated under current requirements. Long service leave is accrued for employees with seven or more years service.

(d) **Grants** – Some assets are purchased from funds received as grants and/or donations. When the asset is purchased, the relating grant and/or donation is recorded as income and

the asset is fully depreciated in the year of purchase. The Committee of Management of TaskForce consider this non compliance with accepted accounting standards as appropriate for the organisation.

(e) **Provisions** – Provisions are recognised when the Agency has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions are measured at the best estimate of the amounts required to settle the obligation at the end of the reporting period.

(f) **Cash on Hand** – Cash on hand includes cash on hand, deposits held at call with banks, and other short-term highly liquid investments with original maturities of three months or less.

(g) **Accounts Receivable and Other Debtors** – Accounts receivable and other debtors include amounts due from members as well as amounts receivable from donors. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets. All other receivables are classified as non-current assets.

(h) **Revenue and Other Income** – Revenue is measured at the fair value of the consideration received or receivable after taking into account any trade discounts and volume rebates allowed. For this purpose, deferred consideration is not discounted to present values when recognising revenue.

Interest revenue is recognised using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument. Dividend revenue is recognised when the right to receive a dividend has been established. Grant and donation income is recognised when the entity obtains control over the funds, which is generally at the time of receipt. If conditions are attached to the grant that must be satisfied before the Agency is eligible to receive the contribution, recognition of the grant as revenue will be deferred until those conditions are satisfied. Gross income received as the lead organisation in a partnership or consortium is included as part of grant income.

All revenue is stated net of the amount of goods and services tax.

(i) **Leases** – Leases of PPE, where substantially all the risks and benefits incidental to the ownership of the asset (but not the legal ownership) are transferred to the Agency are classified as finance leases.

Finance leases are capitalised by recording an asset and a liability at the lower of the amounts equal to the fair value of the leased property or the present value of the minimum lease payments, including any guaranteed residual values. Lease payments are allocated between the reduction of the lease liability and the lease interest expense for that period.

Leased assets are depreciated on a straight-line basis over the shorter of their estimated useful lives or the lease term. Lease

payments for operating leases, where substantially all the risks and benefits remain with the lessor, are charged as expenses in the periods in which they are incurred.

(j) **Goods and Services Tax (GST)** – Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the assets and liabilities statement.

NOTES TO & FORMING PART OF THE ACCOUNTS

FOR THE YEAR ENDED 30 JUNE 2019

Note 2: Prepaid Expenses

	2019	2018
Rent	25,583	15,768
Other	80,007	24,931
	105,590	40,699

Note 3: Property, Plant and Equipment

Equipment at cost	240,019	200,149
Less Accumulated depreciation	(149,251)	(117,429)
	90,767	82,720

Land & Buildings at 421 South Road, Bentleigh at Revaluation Value	1,400,000	1,400,000
Land & Buildings at 423 South Road, Bentleigh at Cost Less Accumulated depreciation	514,667	514,667
	1,914,667	1,914,667

Motor Vehicles at cost	301,129	216,666
Less Accumulated depreciation	(163,313)	(130,095)
	137,816	86,570

Building Improvements at cost	588,251	579,526
Less Accumulated amortisation	(334,775)	(173,587)
	253,476	405,939

TOTAL PROPERTY PLANT & EQUIPMENT	2,396,726	2,489,896
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Note 4: Payables

GST & Group Tax Payable	249,225	131,712
Trade Creditors and Accruals	413,226	264,287
	662,452	395,998

Note 5: Grants in Advance : Friends of TaskForce

Friends of TaskForce monies historically are used for specific purposes and expended in the financial year after their receipt. Unspent Friends of TaskForce monies have been transferred to Grants in Advance to be expended in the coming financial year on Board approved projects.

(k) **Financial Assets** – Investments in financial assets are initially recognised at cost, which includes transaction costs, and are subsequently measured at fair value, which is equivalent to their market bid price at the end of the reporting period.

(l) **Accounts Payable and Other Payables** – Accounts payable and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the Agency during the reporting period that remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

	2019	2018
Beginning balance Friends of TaskForce	54,686	53,928
Friends of TaskForce Income 2018-19	6,500	4,050
Less expended on specific projects in 2018-19	(10,131)	(3,292)

BALANCE FRIENDS OF TASKFORCE	51,055	54,686
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Sundry project grants	1,260,013	639,574
Social Club	2,156	2,065

BALANCE GRANTS IN ADVANCE	1,313,224	696,325
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Note 6: Investment Income

Refund of Imputation Credits & GST	20,140	9,738
Less Management fee	(9,233)	(8,757)
Unrealised Gain (Loss) on Investment	43,646	111,071

NET INVESTMENT INCOME	54,553	112,052
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Note 7: Reconciliation of Cash

For the purpose of the statement of cash flows, cash included cash at bank and cash at call. Cash at the end of the financial year as shown in the statement of cash flows is reconciled to the related items in the statement of financial position as follows.

Cash at bank & on hand	1,386,104	629,043
	1,386,104	629,043

Note 8: Reconciliation of net cash provided by operating activities to operating surplus/(deficit)

Operating surplus/ (deficit)	25,108	29,314
Add back Depreciation	229,784	109,388
Decrease/ (increase) in receivables and other assets	(278,818)	173,698
Decrease/ (increase) in prepayments	(64,892)	(1,697)
Increase/ (decrease) in payables and accrued expenses	345,454	204,511
Increase/ (decrease) in Grants in Advance	616,899	(14,876)

NET CASH PROVIDED BY OPERATING ACTIVITIES	873,535	500,338
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Note 9: Receipts from Government Grants

	2019	2018
Department of Health Victoria	3,972,605	2,850,683
Stepping Up Consortium	328,000	1,002,335
Department of Education, Employment and Workplace Relations	517,748	633,154
Dept of Infrastructure & Regional Development	5,000	16,350
South East Melbourne Primary Healthcare Network	893,455	1,424,622
Dept of Economic Development, Jobs, Transport and Resources	29,340	4,563
Department of Justice	62,825	58,406
Dept of Home Affairs	50,000	-
	5,858,973	5,990,113

Note 10 : Statement of Changes in Equity

Equity as at June 30 2018	1,807,525	1,666,159
Surplus (Net Income) 2018-19	79,661	141,366
Reserve on Revaluation on 421 South Road Moorabbin	1,071,871	1,071,871
BALANCE OF EQUITY AS AT JUNE 30 2019	2,959,058	2,879,397

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF TASKFORCE COMMUNITY AGENCY INCORPORATED

REPORT ON THE AUDIT OF THE FINANCIAL REPORT

OPINION

I have audited the financial report of TaskForce Community Agency Incorporated, which comprises the statement of financial position as at 30 June 2019, the statement of financial performance for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the certification by members of the committee on the annual statements giving a true and fair view of the financial position and performance of the association.

In my opinion, the accompanying financial report presents fairly, in all material respects, in accordance with Associations Incorporation Reform Act 2012 Vic, the financial position of the association as at 30 June 2019 and its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements and the requirements of the Associations Incorporation Reform Act 2012 Vic.

BASIS FOR OPINION

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of my report. I am independent of the association in accordance with the ethical requirements

Note 11 : Leasing Commitments

Operating Leases	2019	2018
Lease payments payable being for Motor Vehicles		
- not later than 12 months	43,864	51,796
- between 12 months and five years	30,833	55,226
- later than five years	-	-
	74,697	107,022
Being for Office rentals		
- not later than 12 months	264,031	198,696
- between 12 months and five years	421,583	279,355
- later than five years	-	-
	685,615	478,051

of the Accounting Professional and Ethical Standards Board's APES 110: Code of Ethics for Professional Accountants (the Code) that are relevant to my audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

EMPHASIS OF MATTER - BASIS OF ACCOUNTING

I draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist the association to meet the requirements of the Associations Incorporation Reform Act 2012 Vic. As a result, the financial report may not be suitable for another purpose. My opinion is not modified in respect of this matter.

RESPONSIBILITIES OF THE COMMITTEE FOR THE FINANCIAL REPORT

The committee is responsible for the preparation and fair presentation of the financial report in accordance with the financial reporting requirements of the Associations Incorporation Reform Act 2012 Vic. and for such internal control as the committee determines is necessary to enable the preparation and fair presentation of a financial report that is

free from material misstatement, whether due to fraud or error.

In preparing the financial report, the committee is responsible for assessing the association's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the committee either intends to liquidate the association or to cease operations, or has no realistic alternative but to do so.

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL REPORT

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report. As part of an audit in accordance with Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the committee.
- Conclude on the appropriateness of the committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the association's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the association to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the financial report. I am responsible for the direction, supervision and performance of the audit. I remain solely responsible for my audit opinion.

I communicate with the committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

Geoffrey B Johnson
Chartered Accountant
Rucker Audit & Assurance Pty Ltd

Dated this 9th day of October 2019
Doncaster, VIC

SPONSORSHIP Packages

\$5k

BRONZE SPONSORSHIP

BRONZE SPONSORSHIP WILL PROVIDE FUNDING FOR:

- Art therapy for 20 young people, enabling them to develop their skills and confidence
- A month of public transport for 65 young people enabling them to travel to and from interviews and appointments
- Basic food and other essentials for 500 young people in need

BENEFITS OF BRONZE SPONSORSHIP

Bronze benefits include:

- Bronze partner status
- Inclusion of company logo on TaskForce annual report and on the TaskForce website with link
- Use of TaskForce logo within sponsor's own corporate sponsorship prospectus/annual report
- An acknowledgement post on our Facebook page

\$15k

SILVER SPONSORSHIP

SILVER SPONSORSHIP WILL PROVIDE FUNDING FOR:

- Overnight emergency accommodation for up to 120 vulnerable young people
- Hospitality and barista training for up to 60 young people to help them find employment

BENEFITS OF SILVER SPONSORSHIP

Bronze tier benefits PLUS:

- Silver partner status
- Inclusion of company logo in the quarterly TaskForce Newsletter
- Inclusion of a half page article within TaskForce Newsletter
- Inclusion as a sponsor at TaskForce's annual thought leadership event

\$30k

GOLD SPONSORSHIP

GOLD SPONSORSHIP WILL PROVIDE FUNDING FOR:

- Up to 400 hours of 1:1 counselling for young people to build engagement and help them to link with the services they need to improve their lives
- Longer term accommodation opportunities providing clients with a safe place to stay
- A new, larger vehicle helping us to take clients to external appointments and interviews
- Additional training programs including hospitality, work readiness and art classes
- Development of new life skills course that supports young people coming out of the justice system to break the cycle of addiction and criminal behaviour

BENEFITS OF GOLD SPONSORSHIP

Silver and Bronze tier benefits PLUS the following:

- Gold partner status
- One day volunteering opportunity for up to ten people
- Speaking position at thought leadership event

\$100k

PLATINUM SPONSORSHIP

A PLATINUM LEVEL SPONSORSHIP WILL COVER FUNDING FOR AN EXTRA MENTAL HEALTH SUPPORT WORKER, ALLOWING US TO EXTEND OUR YOUTH HUB WRAP AROUND SERVICE PROVIDING:

- Expanded support for an extra 100 young people in need
- Reducing waitlists and allowing people to access the help they need when they need it
- Assistance in developing new programs to keep young people safe, healthy and engaged in sustainable employment

BENEFITS OF PLATINUM SPONSORSHIP

Gold, Silver and Bronze tier benefits PLUS the following:

- Platinum partner status
- Branding opportunities in partnership with the TaskForce Youth Hub
- Naming rights to a program
- A catered motivational speaking event for up to 20 people, including a showcase of client stories
- Two volunteering opportunities for up to ten people per session
- Fourth annual mentions on our Facebook page
- One Youth Hub Mental Health First Aid Experience course for up to twelve people
- Exposure to a TaskForce Executive and/or TaskForce Board meeting evening event to talk through your services and products
- Access to our CEO and specialised Board Members for mentoring coaching

TO FIND OUT MORE ABOUT GETTING INVOLVED, GO TO WWW.TASKFORCE.ORG.AU, EMAIL ENQUIRIES@TASKFORCE.ORG.AU OR CALL US ON (03) 9532 0811

HOW YOU Can Help

As a not-for-profit organisation, TaskForce receives funding primarily through federal and state governments, local government, philanthropic trusts and foundations and donations from our generous supporters.

Our core services focus on supporting people with a range of social issues, including alcohol and drug misuse, unemployment, mental health and high risk-taking behaviours. We are committed to supporting our clients to transition back into 'mainstream' services that will best enable them to reach their potential.

But we need your help to achieve this. There are many ways to support our organisation, including:

DONATE

Your donation, no matter the size, will make a difference to changing the life of someone in need. It might be to provide education and training to seek employment, or counselling to assist with a long-term drug or alcohol problem. Everyone deserves a chance at life. You can donate online at www.taskforce.org.au or by calling (03) 9532 0811.

BEQUEST

By making a bequest to TaskForce in your Will*, you have the opportunity to leave a lasting legacy that will continue to make a difference for many years to come. To speak with someone about leaving a bequest to us, call (03) 9532 0811 or email enquiries@taskforce.org.au

*Before making or modifying your Will, we recommend you seek independent legal advice from a solicitor or trustee company. This will help ensure your Will accurately reflects how you want your gift to be used.

BECOME A FRIEND OF TASKFORCE

Friends of TaskForce demonstrate their commitment to our organisation by making financial contributions to support our ongoing work in the community and are invaluable to our success.

Through their incredible support we have:

Improved educational programs to better support clients

Directed money to assist in geographical hot spots of youth need

Helped finance activities that receive little or no government funding

Funded the Burnett Family Scholarship, which is used to develop skills and education of TaskForce staff

Donations from Friends come in many forms – financial, in-kind or pro-bono, and we gratefully acknowledge the support we receive. To make a contribution, or to find out more about becoming a Friend of TaskForce call (03) 9532 0811 or email enquiries@taskforce.org.au

VOLUNTEER

TaskForce is fortunate to be supported by volunteers who make an invaluable contribution to our organisation. Our volunteer community includes participants from all age groups and walks of life, including tertiary students, parents and retirees.

Our volunteers are involved in a range of 'front-of-house' and 'behind-the-scenes' activities – from assisting in counselling, art and cooking programs to helping with office tasks.

To find out more visit www.taskforce.org.au or call (03) 9532 0811.

FRIENDS OF TASKFORCE

**Government and
Community Agencies**

ACSO/COATS
Afri-Aus Care
Alcohol and Drug Foundation
Alfred Health
Anglicare Victoria
APM
Australian Government
Department of Employment,
Skills, Small and Family Business
Australian Government
Department of Home Affairs
Australian Government
Department of Industry,
Innovation and Science
Australian Government
Department of Social Services
Bayside Glen Eira Kingston
Local Learning and
Employment Network
Brotherhood of St Laurence
Josh Burns MP, Member for
Macnamara
Cardinia Shire Council
Carers of Africa
Central Bayside Community
Health Services
Centrelink
Chisholm Institute
City of Bayside Council
City of Casey Council
City of Frankston Council
City of Glen Eira Council
City of Kingston Council
City of Stonnington Council
Mark Dreyfus QC MP,
member for Isaacs

Eating Disorders Victoria
Paul Edbrooke MP, Member
for Frankston, Parliamentary
Secretary for Police and
Emergency Services
ERMHA
Family Life
Hon. Martin Foley MP, Member
for Albert Park, Minister for
Housing, Disability and Ageing;
Mental Health; Equality and
Creative Industries
Frankston Mornington
Peninsula Primary Care
Partnership
Frankston North Community
Centre
Magistrate Anne Goldsbrough
Headspace
Holmesglen
Inner Melbourne VET Cluster
Jesuit Social Services
Jobs Victoria
Kingston Youth Services
Kooweerup Regional Health
Service
Launch Housing
MacKillop Family Services
MOIRA Disability and Youth
Services
Monash Health
Moorabbin Justice Centre
The Nappy Collective
Odyssey House Victoria
Kym Peake, Secretary DHHS
Prahran Community
Learning Centre
Pro Bono Australia

Rainbow Health Victoria
Tim Richardson MP, member
for Mordialloc
Southern Melbourne Primary
Care Partnership
Share the Dignity
South East Community Links
South East Local Learning &
Employment Network
South Eastern Melbourne
Primary Health Network
Nick Staikos MP, member for
Bentleigh
Thorne Harbour Health
Hon. Gayle Tierney MP,
Member for Western Victoria,
Minister for Training and
Skills and Minister for Higher
Education
VAADA
VicRoads
Victorian Council of
Social Services
Victorian Department of
Education and Training
Victorian Department of
Education and Training – Adult
Community and Further
Education Board
Victorian Department of
Health and Human Services
Victorian Department of
Justice and Regulation
Victorian Legal Services Board
WAYSS
Hon. Gabrielle Williams,
Member for Dandenong,
Minister for Prevention of
Family Violence, Minister for
Women, Minister for Youth

Tim Wilson MP, member
for Goldstein
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*Thank you to everyone who
donated this year and made
an impact in the lives of those
in need.*

TaskForce acknowledges
the support of the
Federal Government.



TaskForce acknowledges
the support of the
Victorian Government.



Thank You

The TaskForce team acknowledges and thanks our many supporters, particularly our clients who have generously shared their stories and for being such an important part of our 2019 annual report.

TaskForce Community Agency acknowledges and pays respect to the Bunurong and Wurundjeri peoples of the Kulin nations, the traditional owners of the land on which TaskForce offices are located. Sovereignty has never been ceded.

TASKFORCE

Locations

BENTLEIGH

421-423 South Road
Bentleigh 3204 VIC

T: 03 9532 0811

F: 03 9532 1830

CRANBOURNE

61 High Street
Cranbourne 3977 VIC

T: 03 5991 8001

YOUTH HUB

Shop 1, 4-6 Station Street
Moorabbin 3189 VIC

T: 03 9532 0811

DANDENONG

50-54 Robinson Street
Dandenong 3175 VIC

T: 03 8738 1490

F: 03 9794 6596

FRANKSTON

68 Playne Street
Frankston 3199 VIC

T: 03 9770 2480

COCKATOO COMMUNITY HOUSE

123 Bailey Road
Cockatoo 3781 VIC

T: 03 5968 9031

DANDENONG

314A Thomas Street
Dandenong 3175 VIC

T: 1800 142 536

F: 03 9794 6596

PAKENHAM

44 James Street
Pakenham 3810 VIC

T: 03 5943 3800

DANDENONG
BENTLEIGH
YOUTH HUB
CRANBOURNE
COCKATOO
COMMUNITY
HOUSE
FRANKSTON
PAKENHAM