

## WHAT IS THE NEXT STEP?

If some of the above indicators are present when you are dealing with a client, you may wish to offer him/her a choice of alternatives as part of their job search plan. A simple approach might be:

- To suggest that they may be interested in an adult learning program that is being offered at the local Community Centre/ Neighbourhood House/ TAFE. These include:

**LLNP** Language, Literacy & Numeracy Program  
(for unemployed people)

**WELL** Workplace English Language & Literacy.

**AMEP** Adult Migrant English Program.

**SKILLMAX** For migrants who have skills and qualifications from overseas

**CGEA** Certificate in General Education for Adults.

- To explain to them that there are advisers who can give them information about adult education classes and assess which ones would be suitable in each particular case.
- Use the **Adult Literacy and Numeracy Links** provided here to make contact with your local literacy provider.
- Introduce your client to:  
**The Reading Writing Hotline: 1 300 655 506**